

AGENDA

Meeting: South West Wiltshire Area Board

Place: East Knoyle Village Hall, Hindon Rd, East Knoyle, Salisbury SP3 6AE

Date: Wednesday 11 September 2024

Time: 6.30 pm

Including the Parishes of: Alvediston, Ansty, Barford St Martin, Berwick St John, Berwick St Leonard, Bishopstone, Bowerchalke, Broad Chalke, Burcombe Without, Chicklade, Chilmark, Compton Chamberlayne, Dinton, Donhead St Andrew, Donhead St Mary, East Knoyle, Ebbesbourne Wake, Fonthill Bishop, Fonthill Gifford, Fovant, Hindon, Kilmington, Mere, Netherhampton, Quidhampton, Sedgehill and Semley, Steeple Langford, Stourton with Gasper, Stratford Tony, Sutton Mandeville, Swallowcliffe, Teffont, Tisbury, Tollard Royal, West Knoyle, West Tisbury, Wilton, Wylye, Zeals.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Networking opportunity from 6.00pm.

Please direct any enquiries on this Agenda to Tara Hunt, direct line 01225 718352 or email tara.hunt@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

Cllr Richard Budden, Tisbury Cllr Pauline Church, Wilton Cllr George Jeans, Mere Cllr Nabil Najjar, Fovant & Chalke Valley (Chairman) Cllr Bridget Wayman, Nadder Valley (Vice-Chairman)

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Public Participation

Please see the agenda list on following pages for details of the items for discussion. The Area Boards welcome public participation and the Chairman will try to ensure that everyone has the opportunity to participate where possible. To discuss matters not on the agenda, please contact the officer named on the front page, ahead of the meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult <u>Part 4 of the council's constitution.</u>

The full constitution can be found at this link.

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Area Board Officers

Strategic Engagement & Partnerships Manager (SEPM) – karen.linaker@wiltshire.gov.uk

Area Board Delivery Officer – karlene.jammeh@wiltshire.gov.uk

Democratic Services Officer – tara.hunt@wiltshire.gov.uk

	Items to be considered	Time
	Welcome and Introductions	6.30pm
	To welcome those present to the meeting.	
1	Apologies for Absence	
	To receive any apologies for absence.	
2	Minutes (Pages 1 - 18)	
	To confirm the minutes of the meeting held on 29 May 2024.	
3	Declarations of Interest	
	To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.	
4	Chairman's Updates	
	The Chairman will give an update on outcomes and actions arising from previous meetings of the Area Board.	
	 Consultation on proposed reforms to the National Planning and Policy Framework, closes at 11.45pm on 24 September. For more information please see: Proposed reforms to the National Planning Policy Framework and other changes to the planning system - GOV.UK (www.gov.uk) Explore Wiltshire app - Tisbury and Wilton have been added to the Explore Wiltshire app for visitors and residents to explore their heritage, landscapes and amenities this summer. Download the free app from the Apple App Store or Google Play. 	
5	Information Items (Pages 19 - 66)	6.40pm
	The Area Board is asked to note the following Information items:	
	 Community First Healthwatch Wiltshire BSW Together (Integrated Care System) Wiltshire Council Information Items: Gypsies and Travellers Development Plan consultation (closes 5pm on 4 October) Wiltshire Council Consultation Portal Families and Children's Transformation (FACT) Transitional Safeguarding Project Families Children's Transformation (FACT) Family Help Project Overview of Wiltshire Youth Council 	

6 Police updates (Pages 67 - 100)

- 6.50pm
- Police Sergeant Josef Sadowski, Warminster NPT
- Wiltshire and Swindon Road Safety Partnership Perry Payne

7 Partner and Community Updates

7.20pm

Verbal Updates

To receive any verbal updates from representatives, including:

- Summer events and activities in SWW Karen Linaker
- Town and Parish Councils

8 Area Board Priorities (Pages 101 - 102)

7.30pm

To receive updates on the Area Board priorities:

- Youth Engagement and Wellbeing (Lead councillor Cllr Pauline Church)
- Older and Vulnerable Adults Health and Wellbeing (Lead councillor – Cllr Richard Budden)
- The Environment (Lead councillor CIIr George Jeans)
- Community and Road Safety (Lead councillor Cllr Bridget Wayman)

9 Local Highways and Footpaths Improvements Group (Pages 103 - 120)

7.45pm

To note the minutes and consider any recommendations arising from the last LHFIG meeting held on 28 August 2024, as set out in the attached report.

Recommendations:

- 4a Fovant High Street Junction Improvements £8,646.00 (from 2025 / 2026 financial allocation subject to the submission of bid to the Substantive LHFIG fund).
- 4b Tollard Royal Lining Improvements £13,181.25
- 4c Ansty 20mph Speed Limit £11,035.50
- 4e Donhead St. Mary A350 Signing & Lining Improvements – £2322.14

10 Area Board Funding (Pages 121 - 124)

7.55pm

To note the remaining budgets and to consider any applications for funding, as detailed in the attached report and summarised below:

Remaining Budgets:

Community Area Grant	Older & Vulnerable	Young People
£4,981.00	£5,773.00	£19,648.00

Area Board Initiatives:

Ref/Link	Grant Details	Amount
		Requested
ABG1893	South West Wiltshire Area Board -	£500.00
	Intergenerational Big Band Christmas	
	Party	

Community Area Grants:

Ref/Link	Grant Details	Amount Requested
ABG1923	Community Transport South Wiltshire - Community minibus replacement	£5,000.00
ABG1931	Steeple Langford Children's Play Area - New lawn mower for Steeple Langford Play Area	£1,450.00
ABG1935	Swallowcliffe village hall management committee - Swallowcliffe village hall fire exit door replacement	£937.50
ABG1939	Broken Bridges Nature Reserve Ltd – purchase of land	£5,000.00
ABG1958	Semley Village Hall - Kitchen Refurbishment and New Entrance Door	£2,337.50

Older & Vulnerable Grants:

Ref/Link	Grant Details	Amount
		Requested
ABG1943	Wiltshire Music Centre - Celebrating Age Wiltshire	£1,500.00

Further information on the Area Board Grant system can be found <u>here.</u>

Close

8.30pm

Future Meeting Dates (6.30pm - 8.30pm):

• 13 November 2024, Wilton Community Centre, West St, Wilton, Salisbury SP2 0DG

• 19 February 2025, venue TBC

For information on applying for a grant or grant application deadlines for these meetings, contact the Area Board Delivery Officer, karlene.jammeh@wiltshire.gov.uk



MINUTES

Meeting: South West Wiltshire Area Board

Place: The Grove Building, Church St, Mere, Warminster BA12 6DS

Date: 29 May 2024

Start Time: 6.30 pm Finish Time: 10.12 pm

Please direct any enquiries on these minutes to:

Tara Hunttara.hunt@wiltshire.gov.uk,(Tel): 01225 718352 or (e-mail)

tara.hunt@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Richard Budden, Cllr Pauline Church, Cllr George Jeans, Cllr Nabil Najjar (Chairman) and Cllr Bridget Wayman (Vice-Chairman)

Wiltshire Council Officers

Karen Linaker- Strategic Engagement & Partnership Manager Karlene Jammeh - Area Board Delivery Officer Dom Argar - Assistant Multimedia Officer Matt Hitch - Democratic Services Officer

Total in attendance: 40

Minute No	Summary of Issues Discussed and Decision			
15	Election of Chairman 2024/25			
	The Democratic Services Officer opened the meeting and called for nominations for the position of Chairman for the forthcoming year.			
	Cllr Bridget Wayman nominated Cllr Nabil Najjar for the position of Chairman which was seconded by Cllr Pauline Church.			
	There were no further nominations.			
	Decision			
	To approve Cllr Nabil Najjar as Chairman for 2024/25.			
16	Election of Vice-Chairman 2024/25			
	The Chairman called for nominations for the position of Vice-Chairman for the forthcoming year.			
	Cllr Pauline Church nominated Cllr Bridget Wayman for the position, which w seconded by the Chairman.			
	There were no further nominations.			
	Decision			
	To elect Cllr Bridget Wayman as Vice-Chairman for 2024/25.			
17	Apologies for Absence			
	Apologies for absence were received from:			
	 Brady Morris – Dorset and Wiltshire Fire and Rescue Service Irene Kohler – Silver Salisbury 			
18	Declarations of Interest			
	Cllr George Jeans declared a Disclosable Pecuniary Interest (DPI) in relation to grant application ABG1720 from Mere Snooker Club. As set out in the Code of Conduct, Cllr Jeans left the room and did not take part in the discussion or vote on the item.			
19	Minutes			
	On the proposal of the Chairman, seconded by the Vice-Chairman, it was resolved to make the:			

Decision To approve the minutes of the meeting held on 28 February 2024 as a true and correct record. 20 Chairman's Updates The Chairman highlighted that people interested in becoming foster parents could find out more information on Wiltshire Council's website or email fostering@wiltshire.gov.uk. He also noted that a general election would be held on 4 July, so encouraged people to vote for their preferred candidate. 21 Information Items The Area Board noted the Information Items as set out in the agenda pack, these were: • Community First – pages 19 - 28 • Update from BaNES, Swindon and Wiltshire Together (Integrated Care System) – pages 31 - 34 • Healthwatch Wiltshire – page 35 Wiltshire Council Information Items: Consultation on Statement of Licensing Policy – pages 37 - 38 Local Nature Recovery Strategy Public Engagement – pages 39 - Multiply – numeracy support for adults - pages 41 - 42 22 Partner and Community Updates The Area Board noted the written updates attached to the agenda and received the following verbal updates: Police and Crime Commissioner Philip Wilkinson, OBE, MPhil The Police and Crime Commissioner (PCC) was pleased to report that Wiltshire Police had come out of special measures. He also provided an update on his plans to create a new policing hub in the south of the county. Key points included: The absence of a major hub in the south of the county made it harder for Wiltshire Police to deliver the quality of service that they would like. Services were currently hosted in a number of different sites, such as the Criminal investigations Department in Amesbury and the Child Exploitation Team in Melksham, which meant that delivering services in the south of the county was less efficient than if there was a central hub.

Two potential sites for the new hub were under consideration, one at Old

- Sarum, near Salisbury, and one at High Post, on an industrial park development site between Salisbury and Amesbury.
- Wiltshire Police were in negotiations to buy a six-acre site at Old Sarum.
- The PCC emphasised that the construction of a new hub would be subject to planning permission being granted by Wiltshire Council. There was a chance that planning would not be granted on the Old Sarum site, so he was also supporting a planning application on the High Post site.
- If the Chief Constable, Catherine Roper, decided that there was an operational requirement, then it was also possible that a custody suite would be built as part of the southern policing hub.
- When the PCC had started his role Wiltshire Police had been put into special measures and entered a process called ENGAGE.
- The Chief Constable and PCC were determined to build a more efficient and effective force and had made persistent improvement.
- Wiltshire Police had now come out of the ENGAGE process and was judged to be adequate and good in some areas. There was still much work to be done and the PCC expected that Wiltshire Police would be judged to be good across the board within two years.
- The PCC would be hosting a national conference on rural crime on 6 and 7 June.
- Given his background as an intelligence officer, the PCC wanted Wiltshire Police to become more pre-emptive in anticipating crimes.
- The PCC was in the process of re-writing his crime plan and emphasised that public feedback would inform his policy goals.

Warminster Neighbourhood Police Team – Inspector Lou Oakley

Inspector Oakley delivered an update including the following points:

- Neighbourhood policing focussed on community partnership and engagement.
- Her team consisted of a Sergeant, five Police Constables (PCs) and five Police Community Support Officers (PCSOs), which covered Warminster and Westbury as well as Mere and Tisbury. One PC and one PCSO were allocated to Mere and Tisbury.
- The team were hoping to recruit an additional PCSO to improve staffing levels, but a potential new recruit would be required to complete a degree apprenticeship.
- Warminster Neighbourhood Police Team would have greater staff availability going forward as one of their PCs had recently completed her officer safety training.
- Lots of preventative work had taken place to tackle burglaries in Tisbury, which had led to a reduction in the number of incidents.
- An arrest had been made in Mere the previous week for a drug related offence.

• She encouraged the public to contact her if they had not seen officers on patrol in their area or seen the mobile police van.

Following the updates from the PCC and Inspector Oakley, points of discussion included:

- The Area Board thanked the PCC and Inspector Oakley for their updates and welcomed the news that Wiltshire Police had come out of the ENGAGE process.
- A new operational model had been adopted for Wiltshire Police's response teams. There had been some teething problems with the new model, so it was being revised by the PCC and Chief Constable to make response times quicker.
- Wiltshire Police had four mobile stations and the PCC stated that he would love to have them visit South West Wiltshire.
- The Vice-Chairman thanked the PCC for his assistance in getting more police enforcement on the East Knoyle bypass.
- Wiltshire Police had issued over 11,000 speed enforcement tickets in 2023, a big increase on previous years, and had seen a 25 percent reduction in serious injuries from road traffic collisions.
- Wiltshire Police enforced both 20mph and 30mph speed limits, but priority was given to the 30mph zones due to the increased risk.
- Fovant Parish Council noted that they had given a large amount of Speed Indicator Device (SID) data to Wiltshire Police but raised concerns that enforcement action was only undertaken on one of the quieter roads in the village. The PCC stated that he would make further enquiries with Wiltshire Road Safety Partnership.
- It was noted that groups of bikers often sped on the A30. The PCC confirmed that Wiltshire Police were able to take speed enforcement action against motorbikes and had taken firm action in Swindon, where the issue was more prevalent. He was also keen to take further action in less urban parts of the county.
- The PCC would look at how SID data could be best utilised following feedback from Broad Chalke and Bishopstone.
- Cllr Richard Budden highlighted concerns about speeding in Donhead St Mary.
- Barford St Martin Parish Council stated that they would welcome a swifter process to set up a Community Speed Watch.
- The PCC encouraged people to contact him directly if they had any concerns. He had reformed the complaints handling process, so that customer service complaints about Wiltshire Police were now being handled directly by his office.
- There were now 115 Community Speed Watch teams in Wiltshire.
- Reassurance was provided that the neighbourhood teams were not the only officers on duty at any one time. There were a number of other teams permanently available, including a rural crime team and response teams.

- There were 214 more officers in post than when the PCC came to office, 160 funded by the government uplift and the remainder from prioritising recruitment of front line rather than back-room staff.
- Wiltshire had the lowest crime rate per capita of any force in the country and was the second worse funded.
- Crime could be reported by emailing officers directly, or their neighbourhood team inbox. Urgent matters could be reported by ringing 101 or 999.

Salisbury Hospital NHS Foundation Trust

Tony Mears, Associate Director of Strategy, was pleased to report that they would be opening a new ward, Imber Ward, in mid-June. He informed the Area Board that the Integrated Care Board was undertaking a procurement process to commission 63 services across BaNES, Swindon and Wiltshire over the next nine years, in order to deliver better integrated services.

In response to a query about the Joint Strategic Needs Assessment (JSNA), the Associate Director of Strategy explained that it would be used to inform priorities. It was noted that South West Wiltshire had a higher proportion of older people than the Wiltshire average. There were a number of projects going on in the south of the county, such as Silver Salisbury. There was also still money unallocated for Neighbourhood Collaborative projects.

Health and Wellbeing Group

Cllr Budden referred the Area Board to the report in Agenda Supplement 1. The Strategic Engagement and Partnerships Manager, Karen Linaker, explained that the group had discussed a number of issues, including how to better support people with autism with their mental health.

Nadder Centre Steering Group

Cllr Budden explained that the aim of the group was to represent the community and work together to make the centre a success. He noted that there was a report on pages 75 and 76 of the agenda pack.

Edd Pooley, the Leisure Area Manager South, outlined how the centre were seeking to meet Wiltshire Council's environmental and financial stability goals. He reported that the centre had seen a 27 percent increase in membership over the 2023/24 financial year, with nearly 15,000 individual gym visits. He highlighted a number of actions that were being taken at the centre, including running trampoline classes and gave examples of partnership working, such as the Coffee Angels pilot study and working with local schools.

Explore Wiltshire App

The Chairman referred the Area Board to the report on page 77 of the agenda

pack. He was pleased to report that Tisbury and Wilton had both now been added to the app.

Stourton with Gasper Parish Council

A petition was submitted by Cllr Ashley Gray on behalf of residents of Stourton Lane, Kilmington Wiltshire, requesting the extension of the proposed reduction of the speed limit from 40mph to 30mph on the C55 included Stourton Parish as requested by Stourton with Gasper Parish Council.

After taking advice form Democratic Services, the Chairman noted that it would not be possible to debate the petition as it not been submitted 10 clear working days in advance of the meeting. However, Cllr Gray was given the opportunity to make a three-minute statement. Cllr Gray challenged Wiltshire Council's reliance upon the judgement of Atkins over and above Department for Transport guidance. He emphasised that the role of the Local Highway and Footway Improvement Group (LHFIG) was to give weight to local concerns. He also noted that he had written to Wiltshire Council's Cabinet Member for Highways but was yet to receive a response.

The Chairman thanked Cllr Gray for the petition and encouraged him to remain in contact with his local member, Cllr George Jeans.

The Area Board also noted the following written updates from partners:

- Police
 - ➤ Warminster Community Police Team update (pages 43 56)
 - Salisbury Community Police Team update (pages 57 62)
 - Road Safety update (pages 63 74)
- Nadder Centre Steering Group (pages 75-76)
- Explore Wiltshire (page 77)

23 <u>Area Board Priorities</u>

2023/24

The Strategic Engagement and Partnerships Manager (SEPM), Karen Linaker, gave on overview of the progress that the Area Board had made towards its priority goals in 2023/24:

- Strengthening youth engagement
- Addressing environmental issues in partnership with Cranborne Chase National Landscape
- Supporting older people and vulnerable adults' health and wellbeing
- Supporting the local economy

She noted that the Area Board contained nearly 200 community groups, which

did their best to work collectively and that the Area Board had been involved in 22 engagement events over the last financial year. Highlights included setting up a youth partnership forum, holding Big Green Week events and holding a health and wellbeing day at Steeple Langford Lakes.

The SEPM shared data from the Joint Strategic Needs Assessment, breaking down the Area Board's area into quintiles based on their level of deprivation. She observed that the Area Board had awarded the majority of its funding to areas in the second most deprived quintile and that few grants had gone to the most affluent areas.

The Area Board then watched a video showing some of their highlights of their work from the previous year.

Seeds4Success

Jakki Farrell from the youth charity Seeds4Success gave an update on the youth work that they had carried out over the last year, including a number of projects supported by the Area Board. The charity held three main session per week, in Tisbury on Mondays, Wilton on Tuesdays and Mere on Fridays. They were also involved in a wide array of other projects, including helping young people not in education, employment, or training (NEET), supporting the summer holiday FUEL programme for children from deprived backgrounds and running targeted outreach sessions. She explained that they had a revenue of approximately £200,000 and had received around £15,000 from the Area Board over the past year.

A number of young people attended the meeting and explained how they had benefitted from the projects being run by Seeds4Success. Projects included:

- The Young Leaders Social Action Scheme, where young people could be involved in running sessions for younger children.
- The Leisure Credits Scheme, where young people could do community work to earn rewards, such as a trip to Thorpe Park.
- Health and wellbeing sessions at the Nadder Centre, including a range of sporting and artistic activities.
- Drop-in sessions in Mere, where young people could bake and make new friends.
- The Bridging Project, helping children with additional needs learn life skills.
- The Alliance Youth Action Scheme for year 11s, where young people could get involved in charity fundraising, gain qualifications and go on residential trips.

The Area Board thanked the young people for their updates and praised the youth work going on in the community.

Joint Strategic Needs Assessment (JSNA)

The Area Board watched a video presentation from Wiltshire Council's Director of Public Health, Professor Kate Blackburn, on the JSNA. The SEPM highlighted some of the particular challenges identified in South West Wiltshire, such as an aging population, with 8.5 percent of residents in South West Wiltshire being 80 years old or above in 2021. There was also a relatively high level of self-harm compared to other areas. She then invited councillors to use the JSNA data to inform their priorities for the forthcoming year.

Priorities for 2024/25

Having reviewed the JSNA data, the Area Board considered how it could make the greatest difference to the community and where it had capacity to make a significant impact. Issues discussed included whether the Area Board could prioritise the health and wellbeing of younger people, as well as older adults. Given the issues highlighted about road safety during the meeting, and at the recent Highway Matters event, they also considered whether they could add road safety to their community safety priority.

The Area Board noted that much of the economic support offered by Wiltshire Council was undertaken at a central level and they were not able have the same impact at an Area Board level. Given that they felt that they would be able to have a greater direct impact on the community by focussing on their other priority areas, they felt that the best course of action would be to remove the economic priority from 2023/24.

The wording for the Area Board's environmental priority was debated. The Area Board discussed whether to add energy to the title of this priority area, or whether additional wording was required to cover the response to climate change.

On the proposal of the Chairman, seconded by the Vice-Chairman, it was resolved to make the:

Decision

To agree the following Area Board priority areas for 2024/25:

- Youth Engagement and Wellbeing
- Older and Vulnerable Adults Health and Wellbeing
- The Environment
- Community and Road Safety

Having decided on their priority areas, the Area Board then discussed which members would be appointed to lead on each priority area. The Chairman noted that he would be happy to take a convening role, working across all four areas. It was also noted that, although there was lead member for each priority, all members would be welcome towards the goals.

On the proposal of the Chairman, seconded by the Vice-Chairman, it was resolved to make the:

Decision

To appoint the following lead members to act as lead members to deliver the Area Board's priority goals:

- Youth Engagement and Wellbeing Cllr Pauline Church
- Older and Vulnerable Adults Health and Wellbeing Cllr Richard Budden
- The Environment Cllr George Jeans
- Community and Road Safety Cllr Bridget Wayman

Fovant Village Emergency Contact Hub

Cllr Martin Wallis from Fovant Parish Council delivered a presentation about their new emergency contact hub. He explained that Fovant had around 700 residents, including 149 over the age of 80 and 29 over the age of 90. There had been a lengthy power outage in the village in 2022, so the parish council identified a need for an emergency hub. Following a report to the Area Board about emergency contact hubs in March 2023 they had applied for a £10,000 grant from SSE for a generator. He also thanked the Area Board for part funding the project, as well as the contractors who had given up their time free of charge to complete the work. The hub included emergency lighting, as well as disabled access facilities. He reported that the hub had already had a use as their village hall had flooded. He encouraged other parishes to set up similar hubs and noted that further information was available at https://wiltshireandswindonprepared.org.uk.

During the discussion, the Area Board thanked Fovant Parish Council for the presentation and were pleased to see parishes setting up emergency hubs. It was noted that around 35 emergency contact hubs had been set up in Wiltshire so far including in Bishopstone and Zeals. The aim was to get to around 200 hubs across the county.

Cllr George Jeans reminded parishes that they would be responsible for annual upkeep of equipment such as generators. Cllr Richard Budden took the opportunity to praise Cllr Richard Clewer, Leader of Wiltshire Council, for revising Wiltshire's emergency plan following the Salisbury poisonings and recent extreme weather. Cllr Wallis from Fovant Parish Council highlighted that if a parish set up a hub it would not impact the responsibility of Wiltshire Council to provide support, as the hubs were primarily designed to provide support for

the first 24 hours after an incident. 25 Appointments to Outside Bodies and Working Groups It was noted by the Chairman that the Area Board did not have any outside bodies, but they would need to appoint representatives to the Nadder Centre Steering Group and Local Highway and Footway Improvement Group (LHFIG). Cllr Richard Budden and the Vice-Chairman indicated that they would be happy to continue in their roles as the Area Board's representatives on those respective groups. On the proposal of the Chairman, seconded by Cllr Pauline Church, it was resolved to make the: **Decision** a) To appoint Members as Lead Representatives to the Non-Priority Working Groups and to the LHFIG as set out in Appendix A (page 97) of the agenda pack), Cllr Richard Budden – Nadder Centre Steering Group • Cllr Bridget Wayman - Local Highway and Footway Improvement Group b) To note the Terms of Reference for the LHFIG as set out in Appendices B (pages 99 - 102) c) To note the Nadder Centre Steering Group Terms of Reference as set out in Appendix C (pages 103 - 106). 26 Local Highway and Footway Improvement Group The Area Board's Chairman took the opportunity to congratulate the Area Board's Vice-Chairman, Cllr Bridget Wayman, on her appointment as the Chairman of Wiltshire Council. The Area Board then considered the report and funding recommendations arising from the latest Local Highway and Footway Improvement Group (LHFIG) meeting held on 8 May 2024. On the proposal of the Area Board's Chairman, seconded by the Vice-Chairman, it was resolved to make the: Decision To approve the following recommendations of the LHFIG on 8 May 2024: 4a – Kilmington 30mph Speed Limit – £ 6,459.86 4d – Dinton ANPR Survey – £3,375.00 • 4h – A350 Speed Limit Assessment – £2,325.00

27 Area Board Funding

The Area Board noted the budgets remaining for allocation at the meeting and heard from representatives in attendance who gave a brief overview of, and were questioned about, their projects. It was noted that the Area Board did not have sufficient funding to award all the Community Area Grants in full, as they would be £1,299 overdrawn.

Community Area Grants

i. Mere Snooker Club

The sum of £1,100 was requested towards new efficient halogen heaters.

Cllr George Jeans left the room and did not participate in the discussion, or vote on, the application having declared a pecuniary interest.

During the discussion, some members stated that they would love to support the club but, considering the relatively small membership of 32 and the limited capital funding available, they felt that a smaller grant award would be appropriate. The Strategic Engagement and Partnerships Manager (SEPM) stated that she could try to help the club look for alternative sources of funding.

On the proposal of the Vice-Chairman, seconded by Cllr Richard Budden, it was resolved to make the:

Decision

To award Mere Snooker Club £220 towards new efficient halogen heaters.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25. The Area Board awarded a lower than requested amount as it did not have sufficient funding to award all of the grants in full.

ii. Tisbury and District Community Minibus Ltd

The sum of £5,000 was requested towards a new minibus with a vehicular wheelchair chair lift.

On the proposal of The Vice-Chairman, seconded by the Chairman, it was resolved to make the:

Decision

To award Tisbury and District Community Minibus Ltd £5,000 towards a new minibus with a vehicular wheelchair lift.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

iii. Chalke Valley Sports Centre

The sum of £5,000 was requested for resurfacing their multi use game area.

On the proposal of the Chairman, seconded by the Vice-Chairman, it was resolved:

Decision

To award Chalke Valley Sport Centre £5,000 towards resurfacing their multi use game area.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

iv. Chalke Valley Fete Committee

The sum of £1,750 was requested towards infrastructure improvements for the show.

Representatives from Chalke Valley Fete explained that, although they had originally requested £3,000, they were now only £1,750. The money would go towards improving safety and providing an electrical supply to the far end of the site.

During the debate, the Area Board welcomed the proposal and felt that it would be a good event. However, some members expressed reservations about funding the requested amount due to an increase in the number of one-off events requesting funding. It was noted that the Area Board had funded the event the previous year, so concerns were raised about setting a precedent of providing funding over multiple years when similar events in other parishes had not received funding.

The Area Board agreed that they should develop a framework for future grant applications to support start-up costs and allow events to become self-sustaining.

On the proposal of the Vice-Chairman, seconded by Cllr Pauline Church, it was resolved:

Decision

To award Chalke Valley Fete Committee £600 towards infrastructure improvements for the show.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25. A lower than requested amount was awarded as the Area Board had concerns about funding events over multiple years and had a limited budget remaining.

v. Barford St Martin Community Fund

The sum of £1,635 was requested towards the Barford St Martin Traffic Management Project.

Morag Walker from Barford St Martin Community Fund explained that the funding would go towards the purchase of a speed indicator device (SID).

As parish councils were not able to apply to the Area Board for Community Area Grant funding, questions were asked about how the community fund operated and its relationship with Barford St Martin Parish Council. The community fund representative explained that the parish council had consulted on their precept with residents and that they had not felt able to increase it. The community fund had been established to support independent projects and had carried out lots of fundraising, including at the village fete. They contributed to a number of projects aligned with the aims of Wiltshire Council.

During the debate, the Area Board recognised the importance of road safety and noted that they were sympathetic to the project. One member expressed concerns about the application, given that the Area Board's Local Highway and Footway Improvement Group (LHFIG) did not accept applications from parish councils for SIDs. Other members noted that the Area Board had supported SID applications in the past and noted that the application met grant criteria.

The Area Board agreed that they would also review the process for future SID applications when they were reviewing their procedure for applications to support one off events.

On the proposal of the Chairman, seconded by Cllr Church, it was resolved:

Decision

To award Barford St Martin Community Fund £1,635 towards the Barford St Martin Traffic Management Project.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

vi. Grove Building Mere

The sum of £5,000 was requested towards the provision of modern audio-visual equipment.

On the proposal of Cllr Jeans, seconded by the Cllr Budden, it was resolved:

Decision

To award the Grove Building Mere £5,000 towards the provision of modern audio-visual equipment.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

vii. Fovant Badges Society

The sum of £1,000 was requested towards Fovant Badges Diorama.

Jose Green, Chairman of Fovant Badges Society, explained that they would be providing £8,000 of the £10,000 cost and that a diorama was an information board that would be placed in a layby to display the history of the badges.

On the proposal of the Chairman, seconded by Cllr Jeans, it was resolved:

Decision

To award Fovant Badges Society £1,000 towards a diorama.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

viii. Mere Footpath Group

The sum of £440 was requested for equipment.

On the proposal of Cllr Jeans, seconded by the Vice-Chairman, it was resolved:

Decision

To award Mere Footpath Group £440 towards equipment.

Reason: The application met the Community Area Grant Communi

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25.

ix. Parish of Sacred Heart Tisbury and All Saints Wardour

The sum of £4,000 was requested towards proposed improvements to Sacred Heart Tisbury Parish Rooms.

Robert, the treasurer of Sacred Heart Tisbury Parish Rooms, explained that it was a small parish room and was used by the wider community. The room was refurbished in the 1960s and had been divided by a stud wall.

During the discussion, it was noted that the parish would also be funding a much larger project to refurbish the flat above the parish room. The Area Board were keen to support the refurbishment of the parish room but felt that a figure of £1,000 would be appropriate given its size.

On the proposal of the Vice-Chairman, seconded by Cllr Budden, it was resolved:

Decision

The Area Board awarded the sum of £1,000 to Parish of Sacred Heart Tisbury and All Saints Wardour for improvements to Sacred Heart Tisbury Parish Rooms.

<u>Reason:</u> The application met the Community Area Grant Criteria 2024/25. The Area Board only had limited funding available for the remainder of the financial year.

Older and Vulnerable Adult's Grants

x. Compton Chamberlayne Parochial Church Council

The sum of £1,250 was requested towards their fourth annual concert.

A representative from the Parochial Church Council explained that their concert would be more ambitious than in previous years and would host international class performers.

During the discussion, the Area Board praised the high-quality event and spoke of their admiration for the arts and bringing them to a new audience. However, it was noted that the Area Board's Health and Wellbeing Group were not supportive of awarding the application as they had reservations about the cost and wider community benefit.

On the proposal of the Chairman, seconded by Cllr Jeans, it was resolved:

Decision

To award Compton Chamberlayne Parochial Church Council £750 towards their fourth annual concert.

<u>Reason:</u> The application met the Older and Vulnerable Adult's Grant Criteria 2024/25. A lower than requested amount was awarded as the Area Board were keen to support the arts but concerns about the wider community benefit.

xi. Silver Salisbury Group

The sum of £965 was requested towards drop in coffee mornings for older people in Wilton.

Cllr Church observed that there were five care homes in Wilton and they would be a valuable opportunity for people unable to travel long distances. It was noted that the applicant had attended the Area Board's Health and Wellbeing Group who were very supportive.

On the proposal of the Cllr Church, seconded by the Chairman, it was resolved:

Decision

To award Silver Salisbury Group £965 towards drop in coffee mornings for older people in Wilton.

<u>Reason:</u> The application met the Older and Vulnerable Adult's Grant Criteria 2024/25.

xii. Barford St Martin Community Fund

The sum of £212 was requested towards Barford St Martin Village Fete.

Morag Walker from Barford St Martin Community Fund explained that revenue from the fete was used to support projects, including those that supported wildlife and biodiversity.

During the discussion, the Area Board complemented the project. They also reiterated the desirability of annual fetes being self-funding in the longer term and that they would review their processes for these types of application.

On the proposal of the Chairman seconded by the Cllr Church, it was resolved:

Decision

To award Barford St Martin Community Fund £212 towards Barford St Martin Village Summer Fete.

<u>Reason:</u> The application met the Older and Vulnerable Adult's Grant Criteria 2024/25.

Young People's Grants

xiii. Semley Music Festival Community Group

The sum of £1,000 was requested for Semley Music Festival

The SEPM confirmed that although the community group were awarded funding at the previous meeting, they were able to bid again.

On the proposal of Cllr Church, seconded by Cllr Jeans, it was resolved:

Decision

To award Semley Music Festival £1,000.

<u>Reason:</u> The application met the Young People's Grant Criteria 2024/25.

xiv. Fovant Youth Club

The sum of £500 was requested towards structured sports for the summer.

On the proposal of the Chairman, seconded by Cllr Jeans, it was resolved:

	Decision To award Fovant Youth Club £500 towards structured sports for the summer. Reason: The application met the Young People's Grant Criteria 2024/25.			
	Information links: Area Board Grants and Grants Criteria			
28	<u>Urgent Items</u>			
	There were no urgent items.			



Community First - AGM and Awards Celebration

The Community First Annual General Meeting and Awards Celebration will take place on **Wednesday 9**th **October 2024 (5.30-7.30pm)** at the Town Hall in Devizes. Refreshments will be provided. At the event we will share an overview of our work over the last 12 months and celebrate the achievements individuals involved in our programmes and services.

Voice It, Hear It - Stakeholder Engagement Registration



Voice It, Hear It is an innovative engagement project dedicated to enhancing health and social care services in Wiltshire. The project, which launched in early 2024, aims to engage residents and workers to co-produce, co-design, and co-develop local health and social care services. The Voice It, Hear It project is delivered by Community First, Wiltshire Service Users' Network, Wessex Community Action, Age UK Wiltshire, Alzheimer's Support and Celebrating Age Wiltshire, with funding from Wiltshire Council and Bath, North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB).

Voice It, Hear It is committed to amplifying the voices of adults with lived experiences, ensuring their insights are heard, shared, and acted upon. The project will collaborate with Wiltshire's health, education, and social care sectors, focusing on those who use these services and their caregivers. The primary aim of the partnership is to engage and seek the views of adults and children with:

- Learning disabilities and difficulties
- Physical impairments
- Sensory impairments
- Mental health needs
- Autism spectrum conditions
- Conditions associated with ageing, such as frailty and cognitive impairment
- Social, emotional, and behavioural needs
- Speech, language, and communication needs
- Substance use disorder
- Other factors impacting a child, adult, or family's ability to achieve positive outcomes (e.g., trauma, domestic abuse, exploitation)

The project seeks to collaborate with extended partners to better understand how and where to engage with the adult organisations you work with. By leveraging existing trusted relationships, the initiative aims to co-host and conduct consultations more effectively, ensuring the voices of these clients are included, valued, and acted upon. Your participation is crucial. By joining this effort, you will help ensure that the experiences of these communities inform new policies, strategies, and services.

To contribute, please register using the online form: https://survey.zohopublic.eu/zs/7DDXym and tell us about your organisation, your client organisation and how we might reach out through your networks. We have some funding available to support this work, including running workshops on behalf of Voice It, Hear It. Your involvement will aid in consulting clients and sharing their information as we develop new strategies and services for Wiltshire Council and BSW ICB.

For more information, please visit: www.communityfirst.org.uk/voice















Support for Unpaid Carers (Including Parent Carers) in Wiltshire



Community First is working in partnership with Age UK Wiltshire, Alzheimer's Support, Wiltshire Service Users Network, Citizens Advice Wiltshire and Wessex Community Action, under the umbrella Carers Together Wiltshire. The Carers Together Wiltshire partnership offers tailored support to the thousands of individuals across Wiltshire identified as a carer.

As part of our work with Carers Together Wiltshire, Community First offers support for parent carers who provide additional care to their child who needs more help and support. This includes a support conversation to discuss individual parent carer needs, information/advice and signposting to other support services. We can carry out a Carers Assessment for parent carers caring for a child over the age of 18 if they meet the eligibility criteria for a funded service. For more information about parent carer support through Carers Together Wiltshire, please see the parent carer support pathway included with this briefing pack. An information postcard is also included in the briefing pack.

The Carers Together Wiltshire team held three parent carer drop-in events in Chippenham, Trowbridge and Salisbury over the summer, with further drop-in events planned for the autumn. Please keep an eye on our Facebook page and newsletter (see below) for more information about upcoming drop-in events: www.facebook.com/communityfirstwiltshire

Parent Carers Newsletter

If you are a parent carer and you would like to be kept up to date with information including resources, events, drop-ins and other news, please subscribe to the parent carers newsletter using the sign-up form below. We would be grateful if you would also share this link with other parent carers in your newsletters and on your website: https://mailchi.mp/93192f1024d4/parent-carers-newsletter

Wiltshire Community-Led Housing

Community First and Wiltshire Community Land Trust are working in partnership to deliver Wiltshire Community-Led Housing. We believe Community-Led Housing offers an opportunity for local people to come together and provide the kind of homes their communities need for the future. Wiltshire Community-Led Housing is an independent advisory and support service, and we are here to support anyone in Wiltshire and Swindon who is interested in finding out more about Community-Led Housing. This includes town and parish councils, new groups and established groups. If you would like to find out more, please email: info@wiltshirecommunityledhousing.org.uk.

Rural Housing Enabler Project

Community First has been involved with the promotion and support of Community-Led Housing for several years working with Wiltshire Community Land Trust, Wiltshire Council, Swindon Borough Council and local housing associations. Community First has recently secured funding from DEFRA to employ a Rural Housing Enabler (RHE) Consultant and develop an active partnership group to help raise awareness of the lack of affordable housing for local people in rural areas and encouraging and supporting communities to help make provision for new homes. The team is currently responding to initiatives in Holt, Aldbourne and West Lavington. Current funding for this project is for a very limited period, up to the end of March 2025, so any groups and parishes interested in support should contact info@wiltshirecommunityledhousing.org.uk as soon as possible.



Employability Programmes

The Building Bridges Programme has recently received funding from The Ministry of Housing, Communities and Local Government via Wiltshire Council's Rough Sleeper Initiative's 'Move on and Prevention Funding' to support people in Wiltshire who are accommodated in housing related supported accommodation. If you would like support, please contact the dedicated rough sleeper team by email to roughsleeperteam@wiltshire.gov.uk, phone Housing Solutions 0300 456 0106, or speak to your HMO Manager.

Minibus Driver Training (MiDAS)

Community First offers MiDAS Minibus Driver Training, a nationally recognised standard for drivers of minibuses that offers training for members of staff and volunteers to drive minibuses to ensure they transport adults and children safely. MiDAS training offers the following benefits for your organisation:

- The Department of Education and Department for Transport highly recommend that all minibus drivers complete MiDAS training.
- Some insurance companies offer lower premiums on completion of this training.
- Drivers gain more valuable experience and feel more confident in driving minibuses and will become
 more competent and safer minibus drivers.

Community First is offering the new national MiDAS training programme. The theory module is now completed individually by drivers prior to undertaking a practical assessment. Upon application drivers will be allocated a 'learner pass' to access the Community Transport Association (CTA) learning portal.

Once this module has been completed one of our Driver Assessors will arrange to visit clients to complete a theory follow up followed by the driving assessment. On successful completion of both theory and practical, drivers will be able to log on the CTA portal to print off their personal MiDAS certificates.

Community First employs two highly qualified and experienced MiDAS trainers. Demand for training is high and will increase as we move towards the autumn and start of the new school year. Please book early to ensure your drivers are up to date with their training.

If you would like any further information on MiDAS training, please contact Martin Carter: mcarter@communityfirst.org.uk.

Youth Action Wiltshire Golf Day

The Youth Action Wiltshire Annual Golf Day will take place on Friday 13th September 2024 at the North Wiltshire Golf Club, near Devizes. Please bring a team.

The funds raised from this event will go directly to our Young Carers and Splash services for exciting and sessions for Wiltshire young carers and young people facing challenges in their lives. These will include sports, music, arts, wildlife and well-being activities.

For further information contact Becca Worsley via email: beccaworsley@gmail.com

Community First Update - August 2024



Youth Action Wiltshire Carol Service

The popular Youth Action Wiltshire carol service 'Carols by Candlelight' will take place on Friday 13th December 2024 at the usual venue of Malmesbury Abbey. Further details about the event will be released shortly.

For more information or to request tickets, please email Ginnie Keen: ginniekeen@gmail.com.

Alternative Provision at Oxenwood and Linkenholt

Community First has been approved as a provider of alternative provision delivered at our Outdoor Education Centres. Oxenwood and Linkenholt Centres provide a valuable learning experience for vulnerable children and young people. The Centres can support young people who may struggle to access mainstream education, including those who face social and academic exclusion. Under the leadership of our trained and experienced Outdoor Education Instructors, we foster a nurturing and positive environment where young people feel safe, heard and valued. Our Centres offer a place to unwind, connect with nature and experience the many positive benefits of adventure and outdoor education.

Our curriculum focuses on social, emotional, and physical development whilst emphasising the development of essential skills including resilience, motivation, self-control, confidence, and independence. Our commitment to high-quality experiences ensures that schools, clubs, and groups can access our day activities, and we are dedicated to making a positive impact on the lives of young learners. Young people can be referred to us if:

- They lack engagement in school
- Have underdeveloped life-skills
- Have low attendance and attainment
- Experience poor mental well-being and self-esteem issues
- Have anxiety
- Have a pattern of negative relationships with adults and peers
- Lack of pro-social behaviours

For more information please visit: https://www.oxenwood.org.uk/alternative-provision/

Briefing prepared by:

Ellie Ewing

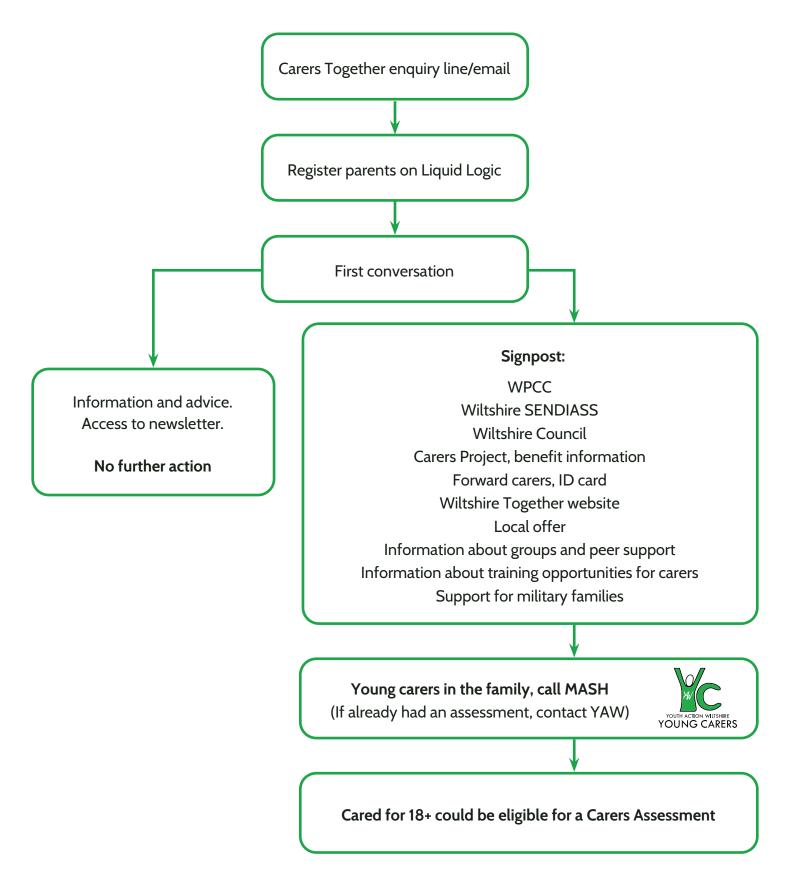
Marketing and Communications Manager (Community First)

eewing@communityfirst.org.uk

Parent Carer Support Pathway

























Help for parent carers in Wiltshire

Are you a parent carer, providing care to your child who needs additional support?

Community First can offer a range of help and support for parent carers through the Carers Together Wiltshire partnership.

01380 710 300

enquiries@carerstogetherwiltshire.org.uk www.communityfirst.org.uk/carerstogether-wiltshire

Useful contacts for parent carers

Wiltshire Parent Carer Council

Information, signposting and support for parent carers of children and young people with SEND. www.wiltshireparentcarercouncil.co.uk

01225 764647

UWiltshire SENDIASS

Support around education for young people and their families.

O1225 255266

Wiltshire Council's Adult Social Care

If your child is over 18

0300 456 0111 (out of hours: 0300 456 0100)

Integrated Front Door (Children's Services)

If you are worried about a young person under 18.

0300 456 0108 (out of hours: 0300 456 0100)

If you have a young carer in your family who needs support please refer them through the above telephone number to access our services.

Forward Carers

A range of online resources to support you in your caring role, including a benefits calculator. You can register for a Carers ID Card, access online support groups and self-refer for help from local services.

www.carerfriendlywiltshire.org.uk

Turn2Us

National charity that helps people in financial hardship to gain access to welfare benefits, charitable grants and support services.

www.turn2us.org.uk

Sign up for our newsletter. Scan the QR code or visit: https://tinyurl.com/2h2fne5v





Bath and North East Somerset, Swindon and Wiltshire

Integrated Care Board

ICB updates for Wiltshire Area Board - August 2024

New primary care centre in Hindon

The ICB has approved the funding to enable a new primary care premises to be built in Hindon.

There are still several hurdles to cross before final confirmation that the scheme will be able to proceed including, such as the securing of planning permission.

The fact remains that this is positive news for both the GP partners and the residents of Hindon and the surrounding areas.

This scheme represents the first of several priority estates projects which the ICB is looking to secure certainty on as part of its wider Primary Care Estates Plan.

Further details on this will be shared by Gordon Muvuti, Executive Lead for Primary Care, the coming months.

Ongoing work to tackle inequalities in Wiltshire

Core20PLUS5 is a national NHS England approach to inform action to reduce healthcare inequalities at both national and system level.

The approach defines a target population – the 'Core20PLUS' – and identifies five focus clinical areas requiring accelerated improvement.

All ICBs are encouraged to have a focus on the most deprived 20 per cent of the national population (Core2) as identified by the national Index of Multiple Deprivation (IMD).

ICBs can also choose additional population groups (PLUS) which experience poorer than average access, experience and/or outcomes.

PLUS populations have been identified for Bath and North East Somerset, Swindon and Wiltshire respectively, with the specific Wiltshire populations listed below:

- Routine and manual workers
- Gypsy, Roma and Traveler communities, including children
- Rural communities

In Wiltshire, there are several projects already under way which are helping to improve the health and wellbeing of people which make up the groups listed above.

These initiatives, such as tailored support for tobacco dependency, help with managing and reducing levels of obesity and dedicated clinics for proactive hypertension checks, are being led through a collaborative arrangement between colleagues at the ICB and counterparts at Wiltshire Council.

Pharmacy provision in Wiltshire

The Pharmaceutical Needs Assessment (PNA) for Wiltshire is due to be refreshed for September 2025.

The PNA maps current provision, assesses local need and identifies any gaps in provision.

It also is used as a key tool for identifying what is needed at a local level to support the commissioning intentions for pharmaceutical services and other services that could be delivered by community pharmacies and other providers.

Developing a PNA is a significant process, and the ICB has chosen to establish a steering group, made up of key partners, including Wiltshire Council, Healthwatch Wiltshire and Wessex Local Medical Committee, to help ensure its production fully represents the needs of the local communities, especially those that have called for more pharmaceutical services, such as Warminster.

A draft version of the PNA will be brought to the Wiltshire Health and Wellbeing Board ahead of its deadline of March 2025, with the finished article also due to go through the committee for sign off.

Bringing health and care services to Wiltshire's farming community

Through the accelerator vaccine programme and Health Inequalities Funding, the ICB has brought together more than 10 partners to pilot essential health and wellbeing services that are tailored specifically for those in the farming and rural community.

By engaging with farmers and listening to their experiences, the ICB has been able to gain a better understanding of the challenges they face when accessing health and care, such as not being able to attend GP appointments due to surgery car parks being unsuitable for tractors.

This unique insight spearheaded a unique initiative which has seen teams from multiple health and care organisations spend time at Salisbury livestock market to offer attendants a variety of on-the-spot services, such as health checks, including blood pressure and cholesterol monitoring, and mental health advice.

While teams at the market are not yet able to offer clinical interventions, it is hoped this kind of outreach work will continue to grow and develop in a way that ensures those from more isolated communities have the support they need to live healthy, happy lives.

Collaborative work to improve children's oral health in Wiltshire

The ICB and Wiltshire Public Health team have been working collaboratively on three priorities linked to oral health. These priorities can be seen below:

- Improve access of dental care services to the Wiltshire population, considering vulnerable populations who are at risk of poorer oral health outcomes and face barriers in access to dental care and treatment
- Increase the dental workforce within Wiltshire
- Improve oral health outcomes focused on Core20PLUS5 populations, including engagement, and further understanding population needs

In addition, there has been an allocation of £300,000 to fund oral health activities in Wiltshire for 2024/25.

This has been allocated from the dental care underspend, and the Public Health team and ICB are undertaking scoping work to plan how this funding can be used to deliver dental outreach services in Wiltshire for the most vulnerable populations.

Elsewhere, a number of oral health promotion programmes, which aims to prevent tooth decay and the subsequent need for dental treatment, have been under way across Wiltshire.

One such programme is First Dental Steps, which involves all health visitors receiving oral health champion training, and then using their new skills to provide families with expert advice and guidance.

The health visitors also give their families age appropriate oral hygiene packs, which contain toothpaste, a toothbrush and a sippy cup for children.

As part of the programme, children who meet a specific criteria, such as those whose siblings have undergone dental extraction, will have a direct referral to an NHS dentist.

The value of listening

Healthwatch Wiltshire **Annual Report 2023-2024**





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Message from Chief Executive Officer

As CEO of TCF I am SO proud that we are now able to deliver Healthwatch Wiltshire as part of our Healthwatch family, more specifically as part of the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (ICB) footprint.

Healthwatch Wiltshire has a wonderful history. Our volunteers, staff and stakeholders have worked incredibly hard over the past 12 months, this document goes someway to share the work and passion that they share for Healthwatch.

This year has been a time for reflection and vision planning. There are many good things about how Healthwatch has been delivered in Wiltshire, but I look forward to establishing new approaches to listening, planning and implementing an effective service. I am keen that during the course of the coming year we involve student placements and embed our new governance approach.

Healthwatch Wiltshire is incredibly well respected and comes with a dedicated group of advocates. Ensuring that the people of Wiltshire are heard and informed is key to our continued success. Our focus will remain on a locally delivered service whilst creating regional intelligence. We seek to create cohesion across our projects at a strategic level ensuring that peoples views are always shared locally and when necessary shared as part of a regional approach.

I'd like to place on record my thanks to all involved in the transition period, volunteers, staff and commissioners, and look forward to working alongside you all in the coming year.

Kevin Peltonen-Messenger CEO, TCF



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"Over the last year, local Healthwatch have shown what happens when people speak up about their care, and services listen. They are helping the NHS unlock the power of people's views and experiences, especially those facing the most serious health inequalities."

Louise Ansari, Chief Executive at Healthwatch England













Clockwise from top:
Melksham Fete in July 2023;
the Healthwatch England
Conference in September
2023; welcoming David
Croisdale-Appleby, Chair
of Healthwatch England, in
August 2023; a volunteer
day focusing on future
project ideas in November
2023; and our Christmas
party in December 2023.

Message from our Chair

As your health and social care champion, the Healthwatch Wiltshire team continues to ensure that your voice is heard by local services.

I hope this report finds you well. This year has had a big focus on reaching out to communities we don't often hear from.

Our work with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS) and children's charity Spurgeons has helped us to understand more about the experiences of Afghan refugees, Eastern Europeans and Boaters in how they access services.

We've also heard from autistic people and their carers on what they think of mental health services in Wiltshire and we're keen to see how these services can be developed following the recommendations we've made in our report.

Working closely with our partners across the health and care system has been another key theme this year. We're pleased to have been involved in the development of information and resources to help ease the process of leaving hospital, and be at the heart of the new network of Neighbourhood Collaboratives as they launch across Wiltshire.

And I'm particularly proud that our volunteers have played a pivotal role in the design of a new complaints guide for Salisbury District Hospital. The volunteers' meticulous work to ensure the new guide was patient friendly has meant it's the hospital's first publication to carry the coveted 'patient reviewed' stamp.

I would like to extend a huge thanks to our dedicated staff team and our wonderful volunteers whose hard work and commitment enabled us to achieve so much over the year.

Following a procurement exercise undertaken by Wiltshire Council, Healthwatch Wiltshire moved to a new provider in January 2024.

Thank you to everyone who has shared their views and experiences with us. Sharing your feedback really does make a difference.



Alan Mitchell

Healthwatch Wiltshire Chair



This year has had a big focus on reaching out to communities we don't often hear from.

About us

Healthwatch Wiltshire is your local health and social care champion.

We make sure NHS leaders and decision-makers hear your voice and use your feedback to improve care. We can also help you to find reliable and trustworthy information and advice.

Our vision

A world where we can all get the health and care we need.



Our mission

To make sure people's experiences help make health and care better.



Our values are:

- **Listening** to people and making sure their voices are heard.
- **Including** everyone in the conversation especially those who don't always have their voice heard.
- Analysing different people's experiences to learn how to improve care.
- Acting on feedback and driving change.
- **Partnering** with care providers, Government, and the voluntary sector serving as the public's independent advocate.



Year in review

Reaching out:

1,142 comments

from people who shared their experiences of health and social care services with us, helping to raise awareness of issues and improve care.



4,397 people

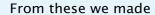
came to us for clear advice and information about topics such as mental health and registering with a GP.

Making a difference to care:

We published

3 reports

about the improvements people would like to see in health and social care services.





14 recommendations

for improvement.

Health and social care that works for you:

We're lucky to have

15 volunteers

who gave up 470 hours to make care better for our community.



We currently employ

4 staff

who help us carry out our work.

We're funded by our local authority. In 2023-24 we received

£165,496

Your voice heard at a wider level

We collaborate with other Healthwatch and the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) to help influence decisions made about services across the region.



Developing resources to support hospital discharge

We have been working with staff across the BSW health and care system to develop new leaflets, videos and information resources that help provide extra support for patients, families and carers during their discharge from hospital.

The resources, which also provide information and support for health and care professionals, support a new programme of work called Caring Steps Together, which has been established to improve people's understanding of what can sometimes be the confusing

understanding of what can sometimes be the confusing process of leaving hospital and accessing follow-up care.

The new resources, which launched in December 2023, will help support patients, their families and carers to understand the process of leaving hospital and the other services available to provide support in the community. The resources are available digitally and as printed leaflets to download from the BSW Together website.





"In late 2022, partly through work led by Healthwatch Wiltshire, BSW ICB identified a need to significantly change and improve the way we share information about being discharged from hospital if people need support at home or are going into a care home. It took a year to work with partners to truly understand what our population and colleagues needed, how they wanted to access it and even how they wanted it to look.

"Caring Steps Together launched in late 2023 and has reached and helped thousands of people to understand what their pathway looks like, what decisions they might want to make and who they can talk to for more support. Healthwatch Wiltshire was a consistent and supportive partner through that process, always advocating for Wiltshire residents at every opportunity and fundamentally helped to shape and deliver on our shared ambitions to help improve people's experience of our services."

Emma Higgins, Associate Director – Wiltshire Integrated Care Alliance Programme and Delivery Lead, BSW ICB



We join new neigbourhood initiative

In 2023, we were invited to join the Neighbourhood Collaboratives initiative, which aims to reduce health and wellbeing gaps in our local communities.

The collaboratives, which include partners from health and social care, local authorities, the voluntary and community sector and police and fire services, are currently being set up across the region by the BSW Integrated Care Board.

We have joined the steering group of the Wiltshire Collaborative Network, which oversees these Neighbourhood Collaboratives, and brings them together to share information and learning.

As more Neighbourhood Collaboratives become established, we'll be monitoring how they work together to tackle local health and wellbeing challenges.



"We're two years into the [Neighbourhood Collaboratives] work to build broad alliances across Wiltshire and in each Primary Care Network neighbourhood, focusing on prevention and reducing health inequalities. Healthwatch Wiltshire has been an integral part of developing this approach and has walked side by side in promoting and supporting it towards sustainability.

"Neighbourhood Collaboratives aim to be led by the voice of residents in each area – Heathwatch Wiltshire continue to be a partner and critical friend in building new relationships and connection with our residents to ensure our work is meaningful and focused on things that matter to the community."

Emma Higgins, Associate Director – Wiltshire Integrated Care Alliance Programme and Delivery Lead, BSW ICB



Survey focuses on eating disorders

Working with our Healthwatch colleagues in Swindon and Bath and North East Somerset, a survey was launched in early 2024 which asked for people's views on eating disorders and disordered eating – and if enough support is available in the region. Volunteer Jasmine Fawcus–Smith presented the project at our Mental Health Open Forum in March 2024 and highlighted that a lack of communication between patients and services, a lack of knowledge among healthcare professionals, and delays in accessing support were coming through as key themes. The survey has since closed and we'll be sharing the findings in due course.



Listening to your experiences

Services can't make improvements without hearing your views. That's why, over the last year, we have made listening to feedback from all areas of the community a priority. This allows us to understand the full picture, and feed this back to services and help them improve.

Improving mental health services for autistic people

In May 2023 we launched a project to find out <u>what autistic people thought about</u> <u>mental health services in Wiltshire</u>. BSW ICB is now developing an action plan to address the issues we raised in our report.

Working with Wiltshire Service Users Network (WSUN), we developed two surveys – one for autistic people and one for their families and carers. Autistic people told us of their desperation and frustration at not being able to get the support they need for their mental health. They said they felt isolated and misunderstood, falling between the gaps in services which aren't designed to meet their needs and where staff lack training and awareness to support them.

What did werecommend?

- Deliver autism training for all mental health staff, preferably led by an autistic person or someone with lived experience.
- Provide more staff in Child and Adolescent Mental Health Services (CAMHS) and mental health services who understand autism.
- Create mental health solutions/therapies that are more suited and helpful to autistic people, recognising their neurodivergence.
- Recruit specific professionals to help at times of crisis with respite/practical support/ network coordination and support for the carer.
- Recognise that an autistic person may mask their condition assess them more than once or ask a carer/family member for their input and views.
- Provide options for how people contact a service offer online/email contact to those who have difficulty making phone calls, and vice versa.
- Provide more face to face contact if it's easier for the autistic person.



"The findings and outcomes of this report shine a spotlight on the importance of continuing to improve access and service provision for people with autism and their families and carers in Wiltshire.

"The views and experiences of people who have accessed services are paramount in guiding service transformation, and this report highlights where people want to see improvement in current service provision.

"We will ensure that their recommendations form part of our review of the Wiltshire Autism Strategy as well as the further development and implementation of our BSW ICB Learning Disabilities & Autism, and Mental Health transformation programmes."

Gordon Muvuti, Director of Place Swindon and BSW Executive Director for Mental Health, BSW ICB

Improving a hospital's complaints process

In autumn 2022, we carried out a piece of work to hear your views on making a complaint at Salisbury District Hospital, which made several recommendations to make information about the complaints process easier to understand.

Following on from this work, the hospital has since introduced a new Complaints Handling Policy and created a new Guide to Complaints, Concerns, Comments and Compliments.

The redeveloped leaflet underwent a vigorous review by Healthwatch Wiltshire volunteers and further reviews by the hospital's patient readership groups. See our You Said, We Did for more.

What difference did this make?

Our volunteers, as well as the hospital's Patient Experience Steering Group, were involved in the development of a new leaflet to ensure that it's patient friendly. Their suggestions included:

- A clear, Plain English guide to the process with a reassuring, friendly tone
- An emphasis on who the Patient Advice and Liaison Service (PALS) team are and what they do
- Map and photos of where the team is

Digital and printed versions of the guide are now available, as well as an accessible version compatible with screen readers, and an Easy Read version.



The new-look leaflet was launched in October 2023 and is the first publication to carry the hospital's new 'patient reviewed' stamp.







"Healthwatch Wiltshire continue to work in collaboration with the Patient Experience team here at Salisbury Hospital. They are a regular and valued presence within our monthly Patient Experience Steering Group (PESG) and continue to support our service improvement plans related to our Complaints process.

"I would like to take this opportunity to extend my thanks to our colleagues at Healthwatch Wiltshire who continue to work with us to improve our services for the benefit of our patients."

Victoria Aldridge, Head of Patient Experience at Salisbury District Hospital

Understanding how people order prescriptions

We worked with Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) to find out which prescription ordering service people liked to use, how easy they found the process, and how important the service was to them.

We received 380 responses to our short survey, which ran for two weeks in October 2023. As well as an online survey, we took paper copies to several pharmacies across Wiltshire, where we talked to patients as they collected their prescriptions.

What did people tell us?

- Most people told us they found ordering prescriptions easy, and used a variety of methods including SystmOnline, the NHS App and Prescription Ordering Direct (POD).
- The majority of respondents said being able to order repeat prescriptions was very important to them, but long waits for medication and shortages of preferred brands were among the concerns they raised.
- Other issues included poor internet availability, or a lack of confidence in using online services, as well as a frustration at not being able to get repeat prescriptions for longer than one month, particularly when someone had a long term condition.

We made a number of recommendations based on our findings, which included:

- Improve awareness of the NHS App among patients, as most people only use the system selected by their GP surgery or Primary Care Network.
- Consider increasing the length of timeframe for repeat prescriptions.
- Improve the reliability of collection or delivery dates for prescriptions.
- Address concerns about availability/shortage of medications.
- Consider how changes to brands of medication could be accommodated without needing to revisit a surgery for a new prescription if the prescribed medication is not available.
- Ensure patients are aware that some pharmacists offer a delivery and a postal service.

The feedback we received was welcomed by BSW ICB. With the current winding down of the POD service in Wiltshire, which is due to close in June 2024, we will continue to monitor feedback on prescriptions.



"We will be reviewing the feedback and using it to help inform our understanding. We recognise not just the different perspectives reflected in the report, but also the differing needs of our population with some patients potentially very well served by digital solutions and others where alternative access routes are more suitable. Should anything need to be undertaken differently we will be clearly communicating in a planned and considered way."

Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Ways we're making adifference

Throughout our work we aim to ensure everyone's experiences are heard.

Key recommendation leads to creation of women's clinic

Our survey asking which services people would like to see at the Devizes Health Centre, which opened in 2022, has led to the creation of a women's health clinic.



More women's services was one of our key recommendations from the survey, which heard from more than 2,500 people. Devizes Primary Care Network (PCN), a collective of four GP surgeries in the town, took this on board:



"Following a comprehensive survey completed by Healthwatch, we were informed that improved Women's Health Services in our PCN would be welcomed by our patients. We now provide comprehensive women's health services in a dedicated clinic, once a week, between 6.30pm and 8pm. The clinic is staffed by clinicians who are interested and trained in Women's Health, who opt to work in the clinic instead of, or in addition to, their core hours. To date, the clinic has never been short staffed and is proving popular with patients and staff alike.

"Patient feedback has been sought after every consultation and has been overwhelmingly positive. Demand is extremely high [and] we have applied for local funding which is aimed at expanding the service. We intend to use the funding to provide some dedicated training to clinicians interested in developing their skills, so we can improve patient access for these appointments, in a sustainable way."

Helen Scott, Primary Care Network Manager, Devizes

School sessions focus on wellbeing

In early December we visited Warminster School to continue to hear the views and experiences of children and young people, particularly around emotional wellbeing.



We shared a wellbeing session with 60 students across Years 10, 11 and Sixth Form followed by a discussion around what wellbeing was to them and what they thought about services.

Key themes that emerged were how aware they are of things that can affect people's wellbeing and also of the warning signs that all is not well. Coping strategies were discussed, both positive and negative, and there was some useful feedback on services in Wiltshire.

We call on local people to help us set our priorities

In March 2024, we called on local people to tell us what they thought our priorities should be for 2024-25. We travelled across Wiltshire and hosted an online survey asking people to choose from six potential projects:



- The wellbeing of children and young people
- Pharmacy
- Care at home
- Accessibility of health services
- How the cost of living is affecting our health
- The impact of living in a rural county

We were delighted to receive 211 responses to our short survey, and a wealth of comments and insights. Our work for the year ahead will be driven by what people told us is important to them and we will ensure Wiltshire residents continue to play a key role in helping to shape services.

See page 23 for our new priorities.

Mental Health Forum helps highlight gaps in services

Our Mental Health Open Forum is a collaboration between us, services users and mental health provider Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) and provides a unique opportunity for people to speak directly to those who run services.



The online forum has regular guest speakers, which this year covered a wide range of topics including AWP's North Wiltshire Intensive Service, advocacy, domestic abuse, and Survivors of Bereavement by Suicide. It also provided a way for members to hear progress on the Community Mental Health Framework and an update on AWP's Care Quality Commission inspection.

This sharing of information means members are able to get involved in the shaping and development of mental health services in Wiltshire. In 2023-24 members have highlighted where there are gaps in local services for conditions such as Post Traumatic Stress Disorder (PTSD) and that adapting existing services to suit autistic people's needs, such as Talking Therapies, should be considered.



"As a mental health service provider, the Mental Health Open Forum continues to be an extremely beneficial platform, not just from a client perspective but also from the organisational perspective. The forum provides a great two-way link to the NHS mental health services and strengthens the communication, feedback and learning between the clinical provision (under AWP) and the community provision our charity provides. Most importantly it provides a useful channel for those we are supporting to give their comments on the care they have been receiving, for this to be heard and for actions to be taken - the key element being 'You Said, We Did'. It also enables great networking and information sharing opportunities, providing the right contacts and an audience where questions can be answered and followed up on efficiently - all aiding our organisations awareness and the cascading of information to those we support."

Jonathan Baker, Digital Officer, Rethink



Hearing from all communities

Over the past year, we have worked hard to make sure we hear from everyone within our local area. We consider it important to reach out to the communities we hear from less frequently to gather their feedback and make sure their voice is heard, and services meet their needs.

This year we have reached different communities by:

- Working with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS) and children's charity Sprugeons to offer advice and support to minority groups including Eastern Europeans, Afghan refugees and Boaters.
- The project continues in 2024, where we'll be talking to Bangladeshi and Nepali communities, and Travellers.

Hearing from minority groups

We're working with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS), and children's charity Spurgeons to offer support and advice to minority groups, particularly where English is not their first language.

This work, funded by NHS Charities Together, aims to signpost key medical services and deliver activities to support families' mental health and wellbeing.

Supporting the Eastern European community

Sessions in June and July 2023 were held at the Polish Community Centre, Trowbridge, with interpretation provided in Polish, Romanian, and Ukrainian. We were there to provide information and signposting, while Spurgeons ran activities for children and offered practical advice for families. Common themes included:

- Finding support for children with special or additional needs
- Where to get support for domestic abuse
- Dealing with loneliness and isolation
- Accessing GP services.

Supporting the Boater community

We also held sessions with the Boater community in July 2023, at the Canal Tavern, Bradford on Avon and the Barge Inn, at Honeystreet, near Pewsey. Boaters told us of their difficulty accessing services such as GPs and dentists, and their problems collecting prescriptions, often because they have no fixed address and have to move moorings every two weeks.

Women in the Boater community highlighted their uncertainty around antenatal care and childbirth due to their constant travelling patterns, and were reluctant to engage with health visitors as they didn't seem to understand the Boater lifestyle. A lack of public transport in rural areas also creates difficulties getting to healthcare appointments, as few Boaters have a car. Read more about this work on our website.

Supporting Afghan refugees

In March 2024, we met around 40 families of Afghan refugees who had helped British forces in Afghanistan and have been settled in army bases across Wiltshire. We visited military bases at Perham Down, Larkhill and Lyneham to find out how these families were accessing health and care, education and early years support, and to hear their experiences of getting the help they needed. Key themes included:

- Lack of ability to speak English makes accessing health and care very difficult particularly as Dari and Pashto interpreters are not always available
- Difficulty/unavailability of accessing public transport and cost of getting to appointments
- Lack of social integration and isolation
- Not knowing where to go to get help or access sports and social activities.

What happens next?

The final phase of this project, in summer 2024, will see us reach out to Bangladeshi and Nepali communities and Travellers.



Advice and information

If you feel lost and don't know where to turn, Healthwatch is here for you. In times of worry or stress, we can provide confidential support and free information to help you understand your options and get the help you need.

This year we've helped people by:

- Providing up to date information people can trust
- Helping people access the services they need
- Supporting people to look after their health

Explaining GP access rights to a Boater

James*, a single older man, had suffered a brain injury after being attacked. He has ongoing medical issues and needs daily medication. He uses the NHS App but, as a Boater, finds it difficult to collect prescriptions as he uses his sister's address and does not have a fixed address. He explained he was not getting the correct dosage of one of his medications and had tried to speak to the GP receptionist to have this corrected. They insisted he needs to see a doctor but that is not possible given his travelling pattern.

We were able to give the man a card that outlines his rights to access GP services despite having no fixed address. We directed him to a surgery that is accessible given his current cruising pattern and where we know the needs of the Boater community are well understood. The man was grateful for being listened to and thanked us for our support.

Helping to find an NHS dentist

Cynthia* was pregnant and moved around a lot as her husband was in the military. She needed her teeth looked at as they were sensitive and bled often due to pregnancy. Her midwife advised her that she is entitled to free dental checks as she is pregnant. Cynthia told us she had already contacted NHS England who advised there was nothing they could do to help at the time and advised her to continue to look around.

We suggested she visited the NHS website to find a dentist and organisations who can provide advice online, such as the Oral Health Foundation and eLearning for Healthcare. We also advised her to contact NHS 111 if she experienced any pain or discomfort.

Advice on registering with your GP is most visited page

An article which helps people <u>understand their rights when registering with a GP</u> has been the most visited page in the advice and information section of our website.

The page provides answers to frequently asked questions such as how do I register? and advice on what to do if you have problems registering. There are links to further information, particularly if you are an asylum seeker, refugee, a homeless patient or an overseas visitor, as well as to the My Right to Healthcare card to help peopleregister.

The page has been visited 619 times this year.

^{*}Names have been changed.



Volunteering

We're supported by a team of amazing volunteers who are at the heart of what we do. Thanks to their efforts in the community, we're able to understand what is working and what needs improving.

This year our volunteers:

- Attended events to promote Healthwatch Wiltshire and what we have to offer
- Collected experiences and supported local people to share their views
- Passed on advice and information



"I decided I'd like to do some volunteering and was introduced to Healthwatch by a friend. With my background as an Occupational Therapist, I have always been interested in health issues. I am particularly interested in improving health care for older people, as after being a carer for my parents for over 10 years, I realised there are often gaps in the care provided. Also, after working in a primary school, I developed an interest in the emotional wellbeing of children and young people. I feel this is an area that needs more research and resources. I have only joined Healthwatch recently and I am planning to help with a Mental HealthAwareness Week at local colleges. I have also offered to help with a project looking at how the health and support needs of military personnel and their families are being met in Wiltshire. I look forward to being part of Healthwatch Wiltshire."



Alison



"My background is in care and education working for Social Services in Berkshire and then across the South of England inspecting for Ofsted. I moved to Wiltshire in 2005 and on early retirement I wanted to continue to support families. I firstly volunteered for Homestart before transferring to Healthwatch on its formation in Wiltshire. I have undertaken a range of activities with Healthwatch giving talks, conducting surveys, helping at events, and developing materials, to support our work in Enter and View visits to publicly funded health and care providers. I help to train other volunteers in our role as visitors to the providers and particularly enjoy supporting others in this way. Volunteering is a great way of meeting new people and giving your spare time to supporting improvements for Wiltshireresidents."



Elizabeth

Do you feelinspired?



We are always on the lookout for new volunteers, so please get in touch today.



healthwatchwiltshire.co.uk/volunteer



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Finance and future priorities

To help us carry out our work we receive funding from our local authority under the Health and Social Care Act 2012.

Our income and expenditure - Help and Care (April-December 2023)

Income		Expenditure	
Funding received from local authority	£119,746	Staff cost	£80,042
Additional income – NHS Charities Together EMTAS project	£600	Operational costs and administration	£16,424
		Support and administration	£45,835
Total income	£120,346	Total expenditure	£142,301

Our income and expenditure-The Care Forum (January-March 2024)

Income		Expenditure	
Funding received from local authority	£44,250	Staff cost	£32,842
Additional income – NHS Charities Together EMTAS project	£900	Operational costs	£11,938
		Support and administration	£2337
Total income	£45,150	Total expenditure	£47,117
Overall income 2023-24	£165,496	Overall expenditure 2023-24	£187,451

Next steps

Over the next year, we will keep reaching out to every part of society, especially people in the most deprived areas, so that those in power hear their views and experiences.

We will also work together with partners and our local Integrated Care System to help develop an NHS culture where, at every level, staff strive to listen and learn from patients to make care better.

Our top three priorities for the next year are:

- **Pharmacy** a review of the Pharmacy First scheme.
- Living in a rural county focusing on the issues people face living in isolated areas and how they access services.
- Care at home hearing the views of people who have an NHS@Home (virtual ward) package to provide care at home and how this is working for them.

New projects for 2023-24 include talking to military personnel and their families about how they access health and care. We'll also be continuing our work with Wiltshire EMTAS to engage with Bangladeshi and Nepali communities, and Travellers.

And we'll follow up on our recommendations from our previous reports to see what impact changes to services have had for local people.



Statutory statements

Healthwatch Wiltshire, The Independent Living Centre, St George's Road, Semington, Wiltshire BA14 6JQ.

Healthwatch Wiltshire uses the Healthwatch Trademark when undertaking our statutory activities as covered by the licence agreement.

The Healthwatch Wiltshire service was transferred to a new provider on 1 January 2024, following a procurement exercise by Wiltshire Council.

For the period 1 April 2023 to 31 December 2023, the Healthwatch Wiltshire contract was provided by Help & Care, A49, Aerodrome Studios, Airfield Way, Christchurch, Dorset, BH23 3TS. Registered Company No. 03187574. Registered Charity No. 1055056.

On 1 January 2024, the Healthwatch Wiltshire contract was awarded to The Care Forum, The Vassall Centre, Gill Avenue, Fishponds, Bristol BS162QQ. Registered Charity No. 1053817 and a Company Limited by Guarantee in England No. 3170666.

Most of the work featured in this report was carried out under Help and Care, apart from the priority survey and engaging with Afghan refugees, which were between January-March 2024.

The way we work

Involvement of volunteers and lay people in our governance and decision-making

Our Healthwatch Board consists of 4 members who work on a voluntary basis to provide direction, oversight and scrutiny of our activities. Our Board ensures that decisions about priority areas of work reflect the concerns and interests of our diverse local community.

Throughout 2023/24, the Board met 6 times and made decisions on matters such as partnerships with stakeholders and our contributions to their strategies.

Our wider group of volunteers were involved in a priority setting workshop to decide our projects for the forthcoming year. We ensure wider public involvement in deciding our work priorities.

We are committed to taking additional steps to ensure we obtain the views of people from diverse backgrounds who are often not heard from. This year we have done this by talking to Eastern European, Fijian and Afghan communities and Boaters.

Our work priorities are driven by what people have told us is important to them, through our surveys and feedback forms, information and signposting enquiries, web page views, and our mental health forum.

Our survey to hear Wiltshire people's views on possible projects for next year gathered 211 responses.

Methods and systems used to obtain people's experiences

We use a wide range of approaches to ensure that as many people as possible can provide us with insight into their experience of using services. During 2023/24, we have been available by phone, and email, provided a web form on our website and through social media, as well as attending libraries and community campuses, community groups and forums. We've also heard people's experiences at health and wellbeing fairs, Armed Forces events, Freshers Fairs and at WI meetings.

We ensure that this annual report is made available to as many members of the public and partner organisations as possible. We will publish it on our website and share it with our mailing list subscribers and on our social media channels.

Responses to recommendations

All providers responded to our requests for information and recommendations. There were no issues or recommendations escalated by us to Healthwatch England Committee, so no resulting reviews or investigations.

Enter and View and PLACE visits

Healthwatch Wiltshire has a statutory right to carry out Enter and View visits in health and social care premises to observe the nature and quality of services, as set out in the Local Government and Public Involvement in Health Act 2007.

Enter and View visits could be to NHS organisations, GPs, dentists, opticians and community pharmacists. Visits are not inspections but aim to offer a layperson's perspective.

Patient-Led Assessments of the Care Environment (PLACE) assessments look at the care environment of services such as hospitals and day care centres.

We did not carry out any Enter and View or PLACE visits this year but are planning more for 2024/25.

Taking people's experiences to decision-makers

We ensure that people who can make decisions about services hear about the insight and experiences that have been shared with us. In our local authority area we take information to a number of committees and forums, including:

- Wiltshire Council's Health and Wellbeing Board and Health Select Committee
- BSW VCSE Alliance (Voluntary Community and Social Enterprise)
- Children and Families Voluntary Sector Forum
- **Neighbourhood Collaboratives**
- Health and Wellbeing Forums
- Patient experience groups (run by the hospital trusts)
- Wiltshire Integrated Care Alliance Partnership Meeting (NHS, council, VCSE, care homes)
- Wiltshire Youth Partnership

This year we've also shared feedback to inform the Integrated Care Board's work to improve prescription ordering services.

We also take insight and experiences to decision makers in Bath and North East Somerset, Swindon and Wiltshire Integrated Care System, in meetings that include the BSW System Quality Group (NHS providers and local authorities).

We also share our data with Healthwatch England to help address health and care issues at a national level.

Health and Wellbeing Board

Healthwatch Wiltshire is represented on the Wiltshire Council's Health and Wellbeing Board by Alan Mitchell, Chair of Healthwatch Wiltshire, where we have voting rights.

During 2023/24 our representative has effectively carried out this role by regularly attending meetings and workshops and reminding partner agencies about the importance of involving local people.

Integrated Care Board

Alan also represents Healthwatch Wiltshire on the Bath and North East Somerset, Swindon and Wiltshire (BSW) Integrated Care Partnership (ICP), and the Wiltshire Integrated Care Alliance (WICA) Partnership Committee.



Healthwatch Wiltshire The Independent Living Centre St George's Road Semington Wiltshire BA146JQ



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f HealthwatchWiltshire

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Gypsies and Travellers Development Plan consultation begins 20 August, with engagement events to start next month

Your communities can now have their say on the Gypsies and Travellers Development Plan Document, as the consultation begins Tuesday 20 August until 5pm on Friday 4 October.

To enable people to find out more about the Development Plan Document and ask questions, we are holding five engagement events at different locations around the county in September where you can drop-in to find out more, and one online engagement event.

People can read the Gypsies and Travellers Development Plan Document and supporting consultation documents on our website and at the main council offices at County Hall, Trowbridge, Monkton Park, Chippenham, and Bourne Hill, Salisbury. The plan will also be available in many Wiltshire Council libraries.

Anyone can share their views through our online portal, and anyone without internet access can visit a library to use the computers, or contact us to get a written copy of the representation form and find out how to view the documents.

Information about what types of issues people can comment on will be available on our website.

The list of engagement events is as follows. People can just turn up at any time during the inperson events, which are drop-in sessions – there is no need to book. However, anyone who wishes to attend the online event must sign up beforehand. Anyone with an interest in the Plan can attend any of the in-person events – they do not need to choose the one nearest to them.

Event	Date	Time	Location
General information webinar	Tuesday 3 September	6pm- 7.30pm	Online
Salisbury	Wednesday 4 September	4.30pm- 7pm	Five Rivers Health and Wellbeing Centre, Hulse Road, Salisbury SP1 3NR
Devizes	Thursday 5 September		Devizes Library, Sheep Street, Devizes SN10 1DL
Chippenham	Monday 9 September	-	Olympiad Leisure Centre, Sadlers Mead, Chippenham SN15 3PA

Royal Wootton Bassett	Wednesday 11 September	4.30pm- 7pm	Royal Wootton Bassett library, 11 Borough Fields, Royal Wootton Bassett SN4 7AX
Trowbridge	Thursday 12 September	·	Atrium, County Hall, Bythesea Road, Trowbridge BA148JN



Area Board Briefing Note FACT Transitional Safeguarding Project

Service:	Families and Children's Transformation (FACT)
Date prepared:	August 2024
Further enquiries to:	Simon Thomas
Direct contact:	Simon.thomas@wiltshire.gov.uk

PROJECT OVERVIEW

Transitional Safeguarding is an "approach to safeguarding adolescents and young adults fluidly across developmental stages which builds on the best available evidence, learns from both children's and adult safeguarding practice and which prepares young people for their adult lives" (Chief Social Workers Knowledge Briefing June (2021)).

In response to multiple partners identifying opportunities for improvement in how we support young people who are vulnerable in the context of criminal and/or sexual exploitation as they move between services at age 18, the Families and Children's Transformation (FACT) Partnership is undertaking a specific project to explore how strategic and operational systems and practice can be developed. The project is specifically exploring the concept of achieving better outcomes for this cohort of young people through a programme of culture, practice and system change rather than a structural change model. National evidence tells us that failure to effectively support young people in this transition to adulthood impacts significantly upon their future outcomes as well as increasing the cost of interventions later in life that are felt across a wide range of system partners including Adult Social Care, Housing, Police, Justice System, Health partners and the welfare benefits system.

The multi-agency project has been running for 20 months with an initial focus on seeking to understand the lived experience of the young people and how the whole system works in the context of young people's support arrangements before, at and after the point they turn 18.

SUMMER 2024 UPDATE

As the project now moves towards closure in April 2025, the focus has shifted to identifying and implementing opportunities for improvement. This phase of activity is informed by case reviews, learning from cases that have been explored at the Creative Solutions Board during the period to date as well as the learning from cases considered within the Early Planning for Transitions activity. There has also been significant insight gained from engagement activity with young people, review of the Transitional Safeguarding mentoring programme and wider dialogue with a range of system partners about their experiences of working with young people in Wiltshire. We are also involved in a number of national networks exploring this issue and seeking to enhance approaches across the country.

The multi-agency activity has identified four key themes going forward.

Theme 1 - How the system can provide effective post-18 support for young people who have received intensive support prior to their 18th birthday

The project is working closely with Adult Social Care to enhance the existing post-18 support arrangements and to ensure that young people who require support from Adult Social Care experience a well-planned and smooth transition that leads to them being able to access appropriate support whilst also ensuring robust safeguarding oversight.



The project is also exploring the commissioning of housing provision with support specifically informed by the needs and vulnerabilities identified within the project.

Implementation of these developments will not just involve Adults Social but will require wider partner engagement and will need to be flexible and responsive to take account of the fluidity in young people's lives.

Intended impact

Success in this theme will mean that more young people are able to access effective post-18 support that enables them to achieve positive outcomes such as engagement in work and learning and reduced homelessness. The need for crisis-related support from across the system will also be reduced.

Theme 2 – How the system can best support young people with Special Education Needs/Disability (SEND) who are also vulnerable to exploitation

The project is facilitating conversation with colleagues from the Council's SEND Services, Social Care and pre/post-16 education providers to explore opportunities to ensure the support for these young people is as joined up and robust as possible taking account of the additional vulnerability and risks.

Intended impact

The key outcomes related to this theme are that fewer young people will drop out of post-16 work and learning and those that do will be picked up and supported to re-engage at an earlier stage.

Theme 3 – How the system partners can best work together to share information related to risk and vulnerability so that a shared assessment of risk is in place for each young person

This strand of work is in its exploratory phase with focussed conversations taking place with Police and Social Care colleagues, utilising case reviews to inform future recommendations and developments.

Intended impact

Improved sharing of information and consistency of assessment of risk will mean that partners will have a shared understanding of our most vulnerable young people and be able to respond more effectively when intervention is required. This will also enable consistency of support and response when young people move across and between services and parts of the system.

Theme 4 – How we can ensure that planning for transition from pre-18 to post-18 services is well-planned and effective

Informed by feedback from professionals and young people as well as case review activity, the project is working closely with Children's Social Care to embed best practice regarding planning for transition where contextual risks are present.

Intended impact

This theme is seeking to ensure that individual young people's needs, risks and vulnerabilities are well understood by relevant pre-18 and post-18 services so that transfer of support is as smooth as possible and that the risk of young people either disengaging from support or 'slipping through the net' are reduced.



Area Board Briefing Note Update on the FACT Family Help Project

Service:	Families and Children's Transformation (FACT)
Date prepared:	August 2024
Further enquiries to:	Simon Thomas
Direct contact:	Simon.thomas@wiltshire.gov.uk

Background

In early 2023, the Wiltshire Families and Children's Transformation (FACT) Partnership launched its Family Help project to enhance the local arrangements for the delivery of early intervention and prevention services for children, young people and families.

What do we mean by 'Family Help'?

Wiltshire's multi-agency Family Help arrangements enable children, young people and families to access the right help at the right time through a co-ordinated approach to prevention and early intervention through:

- a co-ordinated approach at a whole population/universal level to prevent needs from arising and to build resilience across all residents
- a robust multi-agency approach to identifying any additional needs at the earliest point and providing effective joined-up support that prevents the needs from escalating further

We use the term 'Family Help' to stress that the focus is on working with families and to avoid historical confusion associated with the term 'Early Help'.

Summer '24 Update

The project is now focussed on understanding the learning from the various strands of work and particularly the locality-based pilot activity in Warminster and Westbury with a view to embedding the successful features into the County-wide model for Family Help.

The Warminster and Westbury Pilot

What we set out to achieve and what we have achieved?

We wanted to develop and test some specific ways of working:

- Wrapping services/groups around local cluster(s) & communities.
- Creating a local case consultation system Family Help Co-ordinator being local contact for support on case discussions.
- Applying a more flexible/responsive practice model Localised team that built professional working relationships within the community.
- Creating a local community of practice Warm hand overs and introductions for families rather than referrals
- Working with sibling groups across phases bringing schools together to work across the whole family.
- Offering local training & sharing Offering Peer supervision to the local pastoral care and parenting support staff in local schools, offering coaching and resources to support direct interventions
- Developing local 'voice' activity- Learning from the feedback of families

Over the last 15 months the pilot has been able to work with partners in the Westbury and Warminster area to provide a more individual response to Family Help. We have supported 53 families who under previous models would not have had received direct intervention within the home. We have been using



the Outcomes Star tool to understand impact and progress in families; analysis shows every family worked with has reported and shown positive progress.

In terms of other insights regarding impact of the project, early data analysis suggests specific positive impact in school attendance and school exclusion. There is also evidence that the provision of local advice to schools and other partners reduces unnecessary demand on the Council's 'front door' in terms of queries about support for individual children, young people and families. Work is ongoing to explore both quantitative and qualitative data and Oxford-Brookes University are currently undertaking the final stage of the pilot project evaluation to inform discussions about the future model for Family Help across Wiltshire.

Evaluation will also be completed on the Early Help Mental Health Pilot that has been integrated within the Warminster and Westbury activity; this project is due its national evaluation in September which will inform the future model of early help mental health support across the County.

What's next For Westbury and Warminster? Family Help Pilot:

The specific activity of the Family Help Pilot Team ceased at the end of the Summer Term and has been transferred as 'business as usual' activity led by Spurgeons as the new delivery organisation for Family Hubs across Wiltshire (see below). All families that the pilot team are currently working have been introduced to staff from Spurgeons for any ongoing support needs.

Family Hubs:

The learning from the pilot has already fed into the delivery specification for the Family Hubs. These are the new Wiltshire wide service for families with children aged 0-19 (25 with SEND) delivered by Spurgeons since April 2024.

Family Hubs provide information, advice and support for all families with a mixture of evidence based interventions based on the local need. There are three flagship hubs in County Hall Trowbridge, Monkton Park Chippenham and Five Rivers Sailsbury. Alongside this there are Community and Family Navigators based in community buildings such as libraries, leisure centres and community projects to offer support and guidance to families.

Further information can be found here Family hubs - Wiltshire Together

What's next for Wiltshire?

The county-wide aspects of the FACT Family Help project will continue as planned until April 25:

Continued promotion of the All Together brand for Family Help

Maintenance and development of the All Together web platform for families

All Together - Wiltshire Together

Ongoing roll-out of the whole system Family Help Workforce Development offer Further development and implementation of the Family Help outcomes framework

During this period the multi-agency partnership group will be reflecting on the learning and feedback from the pilot activity to inform a long-term county wide model.

Please contact fact@wiltshire.gov.uk if you'd like to find out more or get involved.



Area Board Briefing Note Overview of Wiltshire Youth Council

Service:	Voice and Participation Team – Families and Children Services
Date prepared:	July 2024
Further enquiries to:	Gary Norton-Sanders, Service Manager - Quality Outcomes
Direct contact:	gary.norton-sanders@wiltshire.gov.uk

Introduction

This briefing note provides an overview of the Youth Council's role and outlines what Councillors can expect from this body. The Youth Council is a crucial initiative aimed at fostering youth engagement in local governance and community development.

This year 13 Youth Council members were elected, and they meet together on a monthly basis; facilitated by the Voice & Participation Team, within Families and Children Services. The council is made up of young people aged 11 to 19 from across Wiltshire.

Role of the Youth Council

Our Youth Council serves as an advisory body, providing valuable insights and recommendations on issues affecting young people in our county. Their unique perspectives can help shape policies and programs that better address youth needs.

The Youth Council ensures that the voices of young people are heard in decision-making processes. It acts as a bridge between the youth community and Wiltshire Council, representing the interests and concerns of young residents.

Through participation in the Youth Council, members gain leadership and advocacy skills. This experience prepares them for future roles in civic and community life.

The Youth Council plans and executes 3 community projects, contributing to local development and addressing specific community needs. These projects can range from environmental initiatives to social programs.

The Youth Council engages with the broader youth population through forums, surveys, and social media. This helps ensure that the council's activities and recommendations are reflective of the wider youth community.

Members participate in national and regional initiatives, such as the British Youth Council and the United Kingdom Youth Parliament.

Expectations from the Youth Council

Councillors can expect termly updates from the Youth Council on their activities, projects, and key issues. This will be in the form of termly newsletter and presentations at council meetings where considered appropriate.

The Youth Council will provide informed recommendations on policies impacting young people. Councillors can expect well-researched and practical suggestions that address the specific needs of the youth demographic.



Youth Council Members will have the opportunity to attend a Council meeting to observe.

The Youth Council may seek to collaborate with councillors on initiatives and projects. This will include co-hosting events or supporting council-led programs aimed at youth development.

Councillors will often seek feedback from the Youth Council; this is most effectively achieved through engagement with the collective Youth Council and not through engagement with individual representatives. Similarly, the Youth Council will seek feedback from councillors on their initiatives and proposals. This two-way communication helps ensure that their activities align with broader county objectives and benefit from the experience of elected officials.

Councillors can expect the Youth Council to actively advocate for youth-related issues within the community. This includes raising awareness about challenges facing young people and promoting positive initiatives.

Conclusion

Thank you for your attention and support.

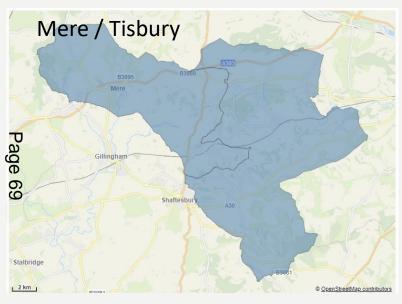
The Youth Council is a vital asset to our county, bringing fresh perspectives and innovative ideas to the table. As county councillors, your support and engagement with the Youth Council will be instrumental in maximizing its impact. By working together, we can ensure that the voices of our young residents are heard and that their contributions lead to meaningful improvements in our community.

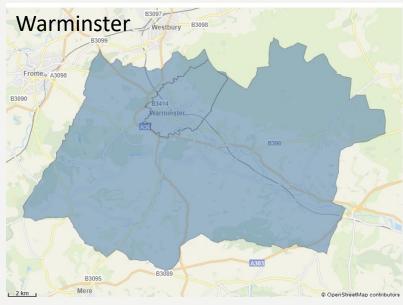
Inspector Lou Oakley

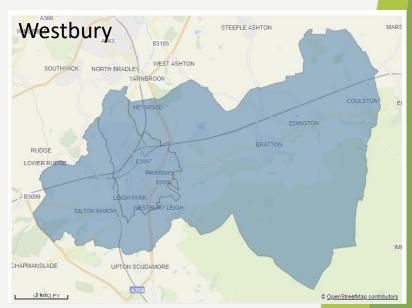
Warminster
Westbury
Mere
Tisbury



Warminster, Westbury, Mere, Tisbury







Inspector 2413 Lou OAKLEY

PS 0422 Joe Sadwoski

PC 2848 Guy HAMEL – Warminster
PC 0302 Lauren FAIRLEY – Warminster
PC 0441 John PAGAN – Westbury
PC 0413 Tom NEWMAN -Westbury
PC 1037 Georgina RUSSELL- Mere and Tisbury

PCSO 7942 Alice MOORE -Westbury rural PCSO 6259 Stewart HUNT – Mere / Tisbury PCSO 9548 Leigh HOLCOMBE – Warminster PCSO 9469 Roland REVERS – Westbury PCSO 70901 Luckasz Kolasinski – Warminster













Neighbourhood Policing Pillars







Engaging Communities

Solving Problems

Targeting Activity

Engaging Communities



ENGAGE REGULARLY WITH COMMUNITIES BY HOLDING FACE TO FACE EVENTS

- We will hold at least one public meeting / surgery per month, giving you a chance to meet your local team and find out more information on local policing priorities, crime stats and engagement opportunities
- We will advertise our public meetings and surgeries on the Your Area section of the Wiltshire Police website, on local Neighbourhood Policing Team social media channels and Community Messaging
- Every engagement opportunity will be recorded so we can ensure we are meeting our commitment to you
- We will hold regular face to face meetings and events with a wide range of community groups such as businesses, faith groups, youth groups and residents' associations
- We will bring policing out to your community, through the proactive use of the Neighbourhood Engagement Vehicles.

ENGAGE REGULARLY THROUGH ONLINE CHANNELS

- We will actively use local Neighbourhood Policing Team social media channels to engage with our communities
- Every Neighbourhood Policing Team will host quarterly Facebook Live events
- We will exchange information with those signed up to our Community Messaging alert system via email, text or phone and continue to promote this free service to new members.

INCREASE AND BROADEN OUR ENGAGEMENT ACROSS NEED TO REACH COMMUNITIES

- We will build Community Beat Profiles for each of our Neighbourhood Policing Team to help us better understand the specific communities within our local areas
- We will engage with specific community groups and those living and working in particular geographical areas about those issues that are important or impacts most upon them
- We will work with young people and our partners in education settings to help improve safety, reduce reoffending and, along with relevant other agencies, offer support to those who need it.

PUBLISH INFORMATION ON YOUR LOCAL TEAM, LOCAL PRIORITIES AND UPDATE ON ACTIVITY

- We will provide you with information so you know who your local Neighbourhood Policing Team is by publishing this on the **Your Area** section of the Wiltshire Police website
- We will publish monthly local priorities on the **Your Area** section of the Wiltshire Police website and, through our regular engagement with you, we will consult you when we are setting them
- We will provide community updates on activity being carried out to help tackle local priorities
- We will ensure intelligence-led visible patrolling in local communities, at least once a week, responding to local policing issues and concerns
- We will publish local policing updates, wherever possible, in community magazines / newsletters or bulletins.

CONSULT AND ENGAGE WITH COMMUNITIES ON KEY DECISIONS

- We will ask the public to take part in questionnaires and surveys to build information and improve our policing service
- We will provide visibility at Parish Council meetings and, in the absence of physical attendance, will provide a written update. We will also support a programme of additional meeting attendance through Area Boards or Community Safety Groups
- We will action feedback, concerns or complaints and tell you what action has been taken. If we cannot help, we will help signpost the public to who can
- We will work closely with our partners, such as local authorities and parish and town councils, and community representatives i.e. businesses, faith groups, schools to tackle community issues
- We will work closely alongside local watch schemes to enable strong partnerships between the police and communities
- We will consult regularly with our Independent Advisory Groups (IAGs) to ensure they have a voice as a critical friend to help shape our policing service.



Solving Problems

- A focus on proactive prevention
- Systematic use of a structured problem-solving process, such as SARA (scanning, analysis, response, assessment)
- Detailed problem specifications based on multiple sources of information
- Involving communities in each stage of the problemsolving process
- Routinely assessing the impact of responses and sharing good practice
- Integration with other parts of the organisation to support its delivery
- Working with partners (eg, by sharing data and analytical resource and delivering responses)



Targeting Activity

- Provide greater focus to community engagement, problem-solving, prevention and early intervention
- Inform resource deployment decisions
- Lead to a more coordinated response with partners and reduce demand
- Enforcement tactics



Local Priorities & Updates

	ONGOING – POP PLAN IN PLACE - Warminster - There is an ongoing spike in shoplifting in the surrounding areas, PC HAMEL has taken lead on this and a problem solving approach working with business around shoplifting protocols, prevention and enforcement
hoplifting Spike, ncluding Varminster	Days of action and Operations will be taking place in Warminster – support from other areas Last day of action 28 th August , another day will be planned for the next 4-5 weeks , this will be late afternoon evening
	Forward thinking to Winter months and Christmas – as we see an increase around DECEMER TIME Retail crime is a priority for Wiltshire Police- Local officers will be attending and budling a rapport with all local business, listen to concerns and building trust
	Local Policing team understand that Road Safety and Speeding is a priority for the Community – the local team where and when possible will be out conducting speed checks with the support from the road traffic department
SW / Local peeding	Before you can set up a CSW, a traffic survey needs to be undertaken. You may have seen these: they are the two rubber cables across the road. The process for doing this is to raise your concerns regarding speeding with your local area board/Parish Council: Wiltshire Area Boards Swindon Borough Council Parish and Town councils list You will be asked for details, including where exactly the speeding occurs. If agreed by your Parish / Town Council, the traffic survey will be requested. If the site meets the criteria for CSW, the CSW Co-ordinator based at Wiltshire Police will make contact and advise on the next steps For more information on CSW please email: commsw@wiltshire.police.uk
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	cluding /arminster

Rural Crime – Burglary and Non dwelling burglaries Took a spike at the beginning of the year – PC Russell has responsibility and long term problem solving for Dwelling and Non Dwelling burglaries in the rural areas concentrating on Mere and Tisbury – We have seen a significant decrease in the last 6 weeks – Planned Operations have been run to target certain locations and crime prevention advice offered out – TWO Ops held on 29^{th} and 30^{th} July rural . Working closely with rural crime team and Dorset

We have an input from the rural crime team around crimes that happen over the Autum winter months – Hare coursing and how we can be involved in tackling these crime.

CADETS – we are setting up a Cadet Unit in Warminster and now recruiting Cadets, hoping this will be up and running by November – this will be held at The Garrison Community Centre, who are supporting us with the venue – age 13-16years – will be ran on a Tuesday evening.

Reporting crimes and incidents – Its really important to encourage the correct procedure on reporting crime and incidents – this needs to be via 101 or online crime report- or 999 in an emergency – Local Poling team can not take reports and can not action matters going on in the community with out the correct process being followed- Data is extremely important to us and this is how we can effectively and efficiently manage what's going on in our area and allocated the correct resources at the correct times , we can also see trends , peaks and exceptions to crime and incidents

Working with our Rural Communities /villages

New mobile police stations

To reach our rural communities and villages the team will be out in the New mobile police station when they can – these will be advertised on social media time dates and locations, they will also be at community events.

Parish Councils

We are trying to work more closely with our Parish Councils – Each Parish council should have contact with their Local PCSO who should be offering support – due to the amount of Parish councils its not possible to get out to all meetings face to face

Parish council forum for County Set up by Chief Inspector Brain – via teams for all Parish councils – currently these will be run 4 times a year



Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website https://www.wiltshire-pcc.gov.uk/
- HMICFRS Website -https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/
- Police.uk https://www.police.uk/pu/your-area/wiltshire-police/
- For information on what crimes and incidents have been reported in the
 Warminster Community Policing Team area, visit
 https://www.wiltshire.police.uk/police-forces/wiltshirepolice/areas/about-us/about-us/cpts/warminster-cpt/ to view a crime
 and incident map and find links to more detailed data

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our Community Messaging service –

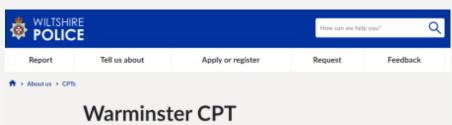
www.wiltsmessaging.co.uk

Follow your CPT on social media

- Warminster Police Facebook
- Warminster Police Twitter
- Westbury Police Facebook
- Mere Police Facebook

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk





CPT Warminster covers the areas of Warminster, Westbury, Tisbury, Mere and surrounding

areas

To contact your CPT about a community-related matter, such as a school visit, then please email WarminsterAreaCPT@wiltshire.police.uk. Please note that this mailbox is not monitored 24/7.

You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for nonurgent crimes and incidents, please call 101 or Report a crime here

You see a map of crimes in the Warminster area 🖸 by visiting www.police.uk 📑



August 2024

Your CPT – Salisbury

Inspector: Insp Tina Osborn

Neighbourhood Sergeant: Sgt Lisa Lovatt /Sgt Malkinson

Neighbourhood Officers:

PC Hannah Cranham / PC Marc Evans / PC Rachel Gunn / PC Josh Pankhurst / PC Matt Boon / PC Kelvin Ramsey / PC Rachel Wood

PCSOs:

Jack Hammond / Charlotte King / Jennifer Moss / John Taylor / Valerie Quinn / Geanina-Mariana Tablet / Matt Murray / Simon Ward

Local Priorities & Updates

Priority	Update
Non-dwelling burglaries	Whilst we have seen a reduction in non-dwelling burglaries and theft of garden machinery in the Redlynch, Downton, and Wilton area, we are maintaining high visibility targeted patrols at certain times of the day and night to provide reassurance to the community and to act as a deterrent from cross border criminals.
ASB regarding street drinkers in the City Centre	The Public Safety Protection Order is now in Place in Salisbury City Centre, regarding drinking alcohol in public places and causing associated anti-social behaviour. The team are proactively policing this and will continue to engage, education and enforce offences where deemed appropriate.
Off road motorbikes/ quadbikes	Reports have been received regarding the use of off-road motorbikes and quadbikes being ridden in the Bemerton Heath area which is causing a danger to road users. Targeted patrols are being conducted in this area, to identify the perpetrators and deal with them robustly. We have introduced Section 59 warning notices in this area, along with other areas in Salisbury and will deal robustly with anyone committing related offences.
Rural Crime	Rural crime continues to be a focus for the team especially now we are in the poaching / hare coursing season. We are continuing to conduct proactive operations with our neighbouring forces and our Rural Crime Team in tackling rural crime.

Local Priorities & Updates Continued

Priority	Update
ASB regarding catapults	The Public Safety Protection Order is now in Place across the entire Salisbury area, regarding the carrying and use of catapults. The team are proactively policing this and will continue to engage, education and enforce offences where deemed appropriate.
Community Speed Watch	The teams continue to support, where capacity allows, the positive work the Community Speed Watch teams do across the area.
Vulnerable checks	Officers conduct regular visits to our identified vulnerable people to both reassure them following reported concerns and to deter visits by criminals who wish to exploit them. We have been working closely with Wiltshire Council Housing on evidence to support several injunctions which we have now got in place. These premises are visited regularly by the teams to provide support to those who are most vulnerable.

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website https://www.wiltshire-pcc.gov.uk/
- HMICFRS Website -<u>https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/</u>
- For information on what crimes and incidents have been reported in the Salisbury Neighbourhood Policing Team area visit https://www.police.uk/pu/your-area/wiltshire-police/

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our Community Messaging service –

www.wiltsmessaging.co.uk

Follow your NPT on social media

- Salisbury Police Facebook
- Salisbury Police Twitter



Find out more information on your NPT area at:

www.wiltshire.police.uk/area/your-area/wiltshire/salisbury/



Update from Amesbury Neighbourhood Policing Team (NPT)

Since the last Area Board, the most significant development in the area for the community was the sentencing on 21/06/2024 of those responsible for the burglaries and related offences that took place towards the end of last year in Fisherton De La Mere. The offenders were sentenced to 40 months and 32 months imprisonment respectively. NPT carried out priority patrols in the area leading up to the sentencing to monitor the curfew in place as well as carrying out community engagements including working at Langford Lakes at advertised times.

Since the last meeting these are the occurrences for Wylye, The Langfords and Fisherton De La Mere:

14/06/2024

Section 4a POA

Steeple Langford

Offender shouting at his neighbour

20/06/2024

ASB

Hanging Langford

Neighbour dispute

24/06/2024

Immigration

Steeple Langford

A male stating that he had entered the UK illegally from France in a car requested help from a local resident. He was handed over to Social Services for temporary accommodation.

12/08/2024

Residential Burglary

Steeple Langford

Unknown suspect(s) have gained access to a dwelling while the resident was not home and taken property. Police are still investigating.

19/08/2024

Residential Burglary

Hanging Langford

Unknown suspect(s) have gained access to a dwelling while the resident was not home and carried out an untidy search. Police are still investigating.

Report author: Will House and Juliet Cox

Organisation name: Amesbury NPT, Wiltshire Police

Date: 27/08/24



Road Safety update – South West Wiltshire **Area Board**

Wednesday 11 September 2024

#FATAL5 education













Not wearing a seat belt

It is a legal requirement in the United Kingdom to wear a seat belt if one is fitted, there are only a <u>few exemptions</u>.

In 2017, 27% - over a quarter - of those who died in cars on the road were not wearing seat belts.

You can be fined up to £500 for not wearing a seat belt.

Wearing a seat belt not only helps protect your safety, it helps protect the safety of others.

Only one person is allowed in each seat fitted with a seat belt. Never use the same seat belt across two or more passengers.

As a passenger over the age of 14 it's your responsibility to ensure you're wearing a seat belt. Failure to do so could result in a fine.

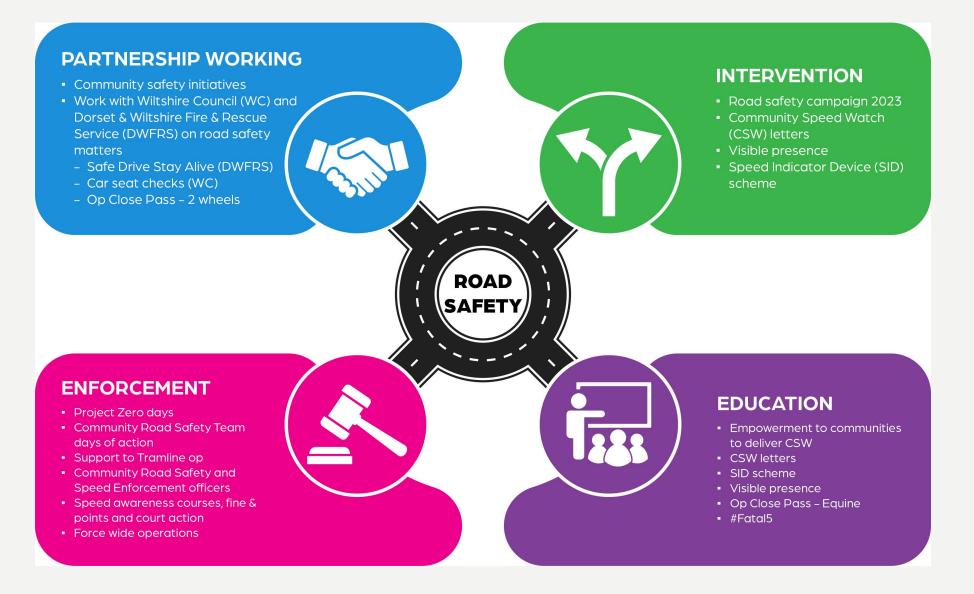


law.

Children under 135 cm (4'4") tall must be in the correct car seat for their height and weight. You can be fined £500 if a child under 14 years old isn't in the correct car seat, or, if over 135cm tall, wearing a seatbelt whilst you are driving. Find out car seat requirements and further information by visiting child car seats: the



Community Road Safety Team; what we do



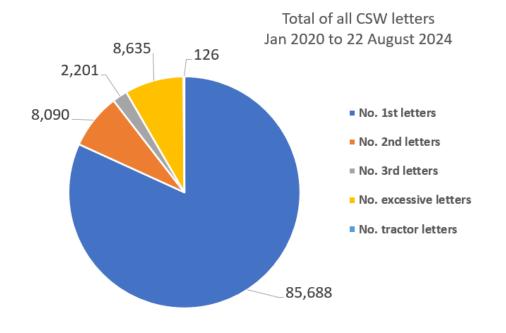
Community Speed Watch

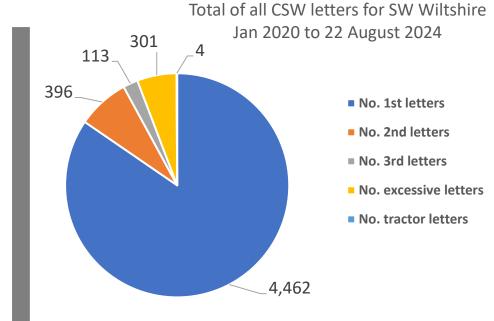
CSW



• CSW - S.W. Wiltshire area - Data since July 2020 to 22 August 2024

				No.				
	No. 1st	No. 2nd	No. 3rd	excessive	No. tractor	Total	No. of	Average
Team	letters	letters	letters	letters	letters	letters	watches	speeders %
Dinton	821	78	14	53	4	970	219	2.7%
Hindon	530	41	4	4	C	579	147	2.3%
Porton	3031	262	93	242	C	3628	259	4.3%
Teffont	80	15	2	2	C	99	91	0.70%
Grand Total	4,462	396	113	301	4	5,276	716	2.5%



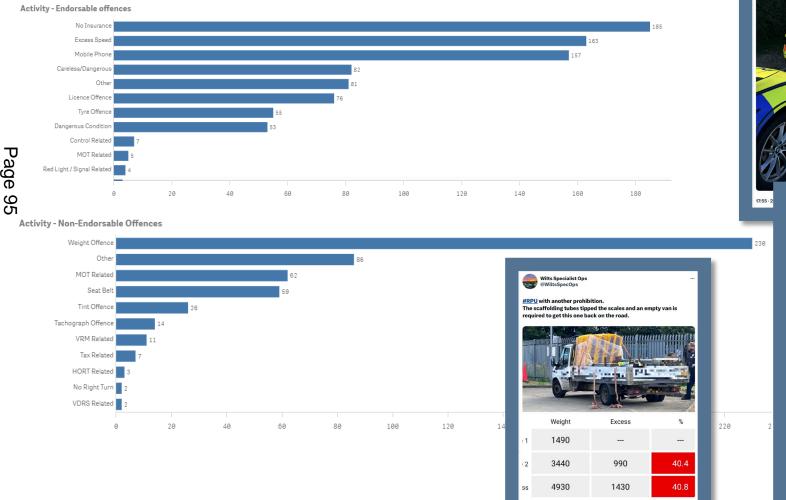


• Traffic surveys – S.W. Wiltshire since January 2022 to July 2024 Wiltshire Council

Title	Result	Survey start date 🍱	Speed limi	85th percentile	СРТ	🔨 Area Board 📴
Chilmark - Fovant Road	No further action	29/01/2024	60	24.7	Salisbury	South West Wiltshire
Chilmark - Tisbury Road	No further action	29/01/2024	60	34.1	Salisbury	South West Wiltshire
Dinton - C64 - Marshwood Wyle Rd	No further action	07/12/2023	60	43	Salisbury	South West Wiltshire
Dinton - C64 Steep Hollow	No further action	07/12/2023	60	43.4	Salisbury	South West Wiltshire
Dinton - Sandhills Rd	No further action	13/11/2023	30	26.7	Salisbury	South West Wiltshire
Donhead St Mary - A30 Salisbury Road	No further action	29/01/2024	40	44.6	Warminster	South West Wiltshire
East Grimstead-Long Drove	No further action	15/04/2024	30	25.5	Salisbury	South West Wiltshire
Fovant - Shaftsbury Road	VOID due to siting	23/01/2022	30	42.06	Warminster	South West Wiltshire
Fovant, A30, Shaftesbury Road	VOID due to siting	25/04/2022	30	36.71	Warminster	South West Wiltshire
Kilmington - New road	No further action	11/06/2022	40	44.83	Warminster	South West Wiltshire
Porton - High Street	No further action	29/01/2024	30	23.3	Amesbury	South West Wiltshire
Sedgehill - A350	No further action	07/12/2023	50	53.3	Warminster	South West Wiltshire
Semley - C62 Calias Hill (Semley Common)	No further action	11/09/2023	60	33.7	Warminster	South West Wiltshire
Swallowcliffe C316 Common Lane	No further action	12/06/2023	30	34.1	Warminster	South West Wiltshire
Wilton - A36 King Street	No further action	07/12/2023	30	30.3	Salisbury	South West Wiltshire
Wilton C63 South Street	No further action	12/06/2023	30	26.3	Salisbury	South West Wiltshire
Winterbourne Gunner - Down Barn Road	No further action	24/01/2022	60	40.32	Amesbury	South West Wiltshire

Wider work recently

Our Roads Policing Unit (RPU) in the last quarter, covering **May to July** issued over **1551 tickets** to motorists, for numerous road related offences. The most common offences they are coming across are as follows:



10:11 - 08/07/2024 From Earth - 3.3K Views



06:05 · 22/07/2024 From Earth · 8K Views

Community Speed Enforcement Officers

CSEO's



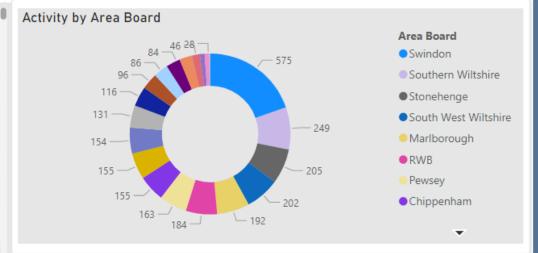
• CSEO - Dashboard - 1 January 2023 to 22 August 2024

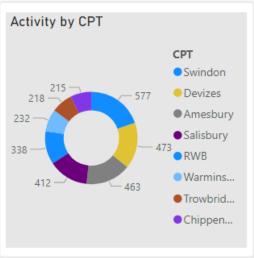
CSEO Activity Dashboard

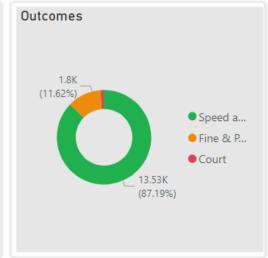
Outcomes are dependent on previous convictions and history

13,530.00 No. Speed awareness co... 1,803.00 No. Fine & Points 184.00 No. Court 909 No. of Locations

Location	Year	Month	Speed awaren ess course	Fine & Points	Court	CPT	Area Board
Swindon - Thamesdown Drive	2023	December	251.00	54.00	0.00	Swindon	Swindon
Swindon Queens Drive adjacent with Cambridge Close	2024	April	151.00	26.00	0.00	Swindon	Swindon
Shaw and Whitley - A365 Folly Lane	2023	November	129.00	15.00	0.00	Trowbridge	Melksham
Swindon - Thamesdown Drive	2024	May	116.00	25.00	1.00	Swindon	Swindon
Swindon Marlborough Road	2024	May	113.00	6.00	1.00	Swindon	Swindon
Wilton - The Avenue	2024	May	112.00	30.00	9.00	Salisbury	South West V
Swindon - Thamesdown Drive	2024	January	103.00	16.00	0.00	Swindon	Swindon
Wilton - The Avenue	2023	August	102.00	31.00	4.00	Salisbury	South West V
Swindon Marlborough Road	2024	June	99.00	12.00	0.00	Swindon	Swindon
Harnham - Lime Kiln Way	2023	November	97.00	11.00	0.00	Salisbury	Salisbury
Cholderton - Church Lane	2023	March	95.00	4.00	1.00	Amesbury	South West V
Swindon - Thamesdown Drive	2024	March	94.00	23.00	0.00	Swindon	Swindon
Swindon Queens Drive (A4259)	2024	June	91.00	15.00	1.00	Swindon	Swindon
Swindon Queens Drive adiacent with	2024	March	90.00	13.00	1.00	Swindon	Swindon
Total			13,530. 00	1,803.0 0	184.0 0		



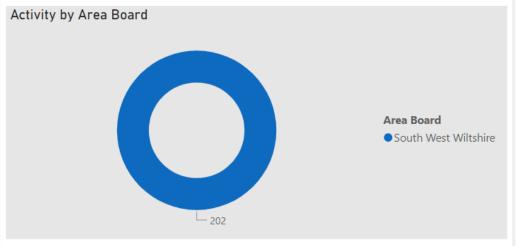


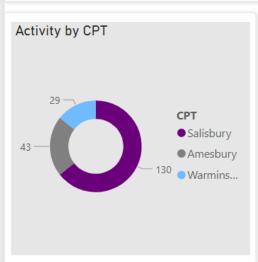


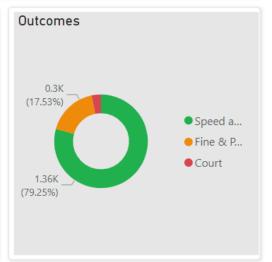
• CSEO - S.W. Wiltshire Area Board - 1 January 2023 to 22 August 2024

CSEO Activity Dashboard Outcomes are dependent on previous convictions and history			1,356.00 No. Speed awareness co		300.00 No. Fine & Points	55.00 No. Court	49 No	o. of Locations			
Location	Year	Month	Speed awaren	Fine & Points	Court	CPT	Area Board	Activity by Area Board			

Location	Year	Month	Speed awaren ess course	Fine & Points	Court	CPT	Area Board
Wilton - The Avenue	2024	May	112.00	30.00	9.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	August	102.00	31.00	4.00	Salisbury	South West Wilt
Cholderton - Church Lane	2023	March	95.00	4.00	1.00	Amesbury	South West Wilt
Wilton - The Avenue	2023	November	84.00	33.00	8.00	Salisbury	South West Wilt
Wilton - The Avenue	2024	April	77.00	23.00	6.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	October	65.00	27.00	3.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	September	57.00	17.00	2.00	Salisbury	South West Wilt
Wilton - The Avenue	2024	July	56.00	9.00	2.00	Salisbury	South West Wilt
Cholderton - Church Lane	2023	April	51.00	1.00	0.00	Amesbury	South West Wilt
Wilton - The Avenue	2024	February	51.00	3.00	2.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	January	46.00	9.00	4.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	February	42.00	23.00	6.00	Salisbury	South West Wilt
Wilton - The Avenue	2024	August	37.00	11.00	2.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	July	36.00	4.00	0.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	December	34.00	13.00	2.00	Salisbury	South West Wilt
Wilton - The Avenue	2024	January	31.00	12.00	0.00	Salisbury	South West Wilt
Wilton - The Avenue	2024	June	27.00	5.00	0.00	Salisbury	South West Wilt
Wilton - The Avenue	2023	April	23.00	7.00	0.00	Salisbury	South West Wilt
Cholderton - Church Lane	2023	November	20.00	1.00	0.00	Amesbury	South West Wilt
Fovant - Brook Street	2024	August	19.00	1.00	0.00	Salisbury	South West Wilt
Cholderton - Church Lane	2023	October	18.00	1.00	0.00	Amesbury	South West Wilt
Total	2022	.,	1,356.0	300.00	55.00	^	C







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Wiltshire Specials (@wiltspolicesc) / Twitter

SOUTH WEST WILTS AREA BOARD gendanten LOCAL PRIORITIES

YOUTH ENGAGEMENT

- Strengthen support for existing youth organisations and clubs via the setting up of a new Youth Partnership Forum
- 2 Strengthen support for young people's mental health and wellbeing
- Establish what are the financial support schemes for young people finding cost and transport a barrier to accessing activities
- Help publicise job opportunities for young people and transport support to get them there

OLDER & VULNERABLE ADULTS HEALTH & WELLBEING

- 1 Continue support for the Celebrating Age Programme
- Continue to strengthen the Tech Savvy initiative
- 3 Renew support for community led initiatives to help people living with dementia
- Consider what the area board can do on reducing the high prevalence of heart disease and hypertension
- 5 Increase level of engagement in Health & Wellbeing Group meetings

ENVIRONMENT

Improve communication of partner and community events, initiatives, projects supporting all aspects relating to the environment theme

COMMUNITY & ROAD SAFETY

- 1 Investigate reason for high number of commercial and residential burglaries
- Investigate data on killed or seriously injured on South West Wiltshire roads
- Investigate high number of Road Traffic collisions
- Speeding continue to monitor and take action via LHFIG





	Item		Actions and recommendations	Who
1.				
	Present:	Cllr Bridget Wayman — Wiltshire Council (BW) — Chair Cllr Richard Budden — Wiltshire Council (RB) Cllr George Jeans — Wiltshire Council (GJ) Mark Norris — Ansty Parish Council (MN) Paul Greenhalgh — Ansty Parish Council (PGH) Mike Ash — Bishopstone Parish Council (PG) Tom Hitchings — Broad Chalke Parish Council (TH) Jane Mayhew — Burcombe Parish Council (JM) Bev Small — Chilmark Parish Council (BS) Philip Styan — Dinton Parish Council (PST) Roger Brake — Donhead St. Mary Parish Council (RBR) Simon Pritchard — Donhead St. Mary Parish Council (SP) Tony Phillips — Fovant Parish Council (TP) Frank Freeman — Hindon Parish Council (FF) Ruth Burrows — Kilmington Parish Council (RBU) John Jordan — Mere Town Council (JJ) Roger Pipe — Mere Town Council (RP) David Curless — Sedgehill & Semley Parish Council (DC) Ashley Gray — Stourton Parish Council (AG) Catherine Spencer — Stourton Parish Council (SB) Bev Cornish — Tisbury Parish Council (BC) Patrick Lamb — Tollard Royal Parish Council (RM) Alan Crossley — Wilton Town Council (AC) Clare Churchill — Wilton Town Council (PS)		



	Apologies:	Cllr Pauline Church – Wiltshire Council (PCH) Cllr Nabil Najjar – Wiltshire Council (NN) Jane Childs – Barford St. Martin & Sutton Mandeville PC's (JC) Graham Cotton – Kilmington Parish Council (GC) David Button – Wiltshire Council (DB)		
2.	Notes of previous meeting			
		The minutes of the previous meeting were agreed at the South West Wiltshire meeting on the 29 th May 2024. The South West Wiltshire Area Board minutes can be found at: https://cms.wiltshire.gov.uk/(S(wm5gga55b130f045qoanjja5))/i	That the update is noted.	Area Board
		eListDocuments.aspx?Cld=169&Mld=15303&Ver=4		
3.	Financial Position			
		There is currently £21,132.90 still unallocated.	That the update is noted.	Area Board



4.	New Issues / Issues Requirin	g A Decision		
а)	Issue No: 14-20-11 Fovant PC A30/High Street Kerb Realignment (Originally raised November 2020)	Cost estimate for the proposed kerb realignment outside of The Forge has been produced. The estimated cost of the works is £29,200 (LHFIG contribution £21,900 / PC contribution £7,300). [Note: Figure includes a 25% contingency]. It should be noted that this scheme could be combined with the proposed scheme in response to Issue No. 14.24.06 and submitted as a Substantive Bid. This would be the most cost effective way of this delivering both schemes. The submission of a Substantive Bid would require the group to commit a minimum of a third of its annual allocation towards it which would be a figure of £11,528. This figure would nominally be split in typical 75% / 25% manner. The group are to discuss this matter.	and agreed to combine issue Nos. 14-20-11 and 14-24-06 into one project and submit them as a Substantive Bid. TP advised that the PC would be prepared to contribute £3,000 towards the Substantive Bid. PS advised that the group any	
			That the Area Board approves an allocation of £8,646 from the group's budget for the 2025/2026 financial year subject to the Substantive Bid being successful.	Area Board
			That the PC approves the allocation of £3.000 subject to the Substantive Bid being successful.	PC



Issue No: <u>14-21-11</u>	Cost estimate for the introduction of the white lining	That the Area Board approves the	Area
		•	Board
1	·	this work to be undertaken.	
_	contingency].	That the DC entraction the	
•			PC
trie village.		·	PC
(Originally raised August 2020)		this work to be undertaken.	
Issue No: <u>14-21-12</u>	• •		
	· · · · · · · · · · · · · · · · · · ·		
1	, , ,		
limit.	contingency].	additional funding to the project.	
(Originally raised December 2021)	The PC have advised that they have agreed their element of the costs.	PS advised that a minimum of £2,500 would be required at this stage to allow the TRO to be	
		advertised.	
		That the Area Board approves the	Area
		allocation of £11,035.50 to allow	Board
		this work to be undertaken.	
		That the PC approves the allocation of £3,678.50 to allow	PC
	Tollard Royal PC White lining amendments to control the speed of vehicles in the village. (Originally raised August 2020) Issue No: 14-21-12 Ansty PC Request for a 20mph speed limit.	Tollard Royal PC White lining amendments to control the speed of vehicles in the village. (Originally raised August 2020) Issue No: 14-21-12 Ansty PC Request for a 20mph speed limit. The PC have advised that they have agreed their element of the contribution £13,181.25 / PC contribution £4,393.75). [Note: Figure includes a 25% contingency].	Tollard Royal PC White lining amendments to control the speed of vehicles in the village. (Originally raised August 2020) Issue No: 14-21-12 Ansty PC Request for a 20mph speed limit. (Originally raised December 2021) The PC have advised that they have agreed their element of the costs. That the Area Board approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £4,393.75 to allow this work to be undertaken. That the PC approves the allocation of £4,393.75 to allow this work to be undertaken. That the PC approves the allocation of £4,393.75 to allow this work to be undertaken. That the PC approves the allocation of £4,393.75 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken. That the PC approves the allocation of £13,181.25 to allow this work to be undertaken.



d)	Issue No: <u>14-22-21</u>	Works to provide the 30mph signing amendments have been	As no representative of the PC	Area
		completed. PC have advised that to complement this work they	attended the meeting the group	Board
	Dinton PC	now wish to pursue the introduction of the village gates on the	decided to hold this issue over for	
	30mph Signing Improvements	B3089.	consideration at the next meeting	
			of the group.	
	(Originally raised November 2022)	The cost estimate for the provision of the village gates is £4,758		
		(LHFIG contribution £3,568.50 / PC contribution £1,189.50).	That the update is noted.	
		[Note: Figure includes a 25% contingency].		
e)	Issue No: <u>14-23-23</u>	A design proposing signing and lining improvements to further	That the Area Board approves the	Area
		highlight the junction have been provided to Donhead St. Mary	allocation of £2322.14 to allow this	Board
	Donhead St. Mary PC	PC. The PC have indicated their support for the proposals.	work to be undertaken.	
		Ti di di 100000 40 (11710 di 1171)	T	D 0
	Request for measures to	`	• •	PC
	address road safety concerns		allocation of £774.04 to allow this	
	at the junction of the A350 and Wincombe Lane	25% contingency].	work to be undertaken.	
	Wincombe Lane	The PC have advised that they have agreed their element of the		
	(Originally raised November 2023)	The PC have advised that they have agreed their element of the costs.		
f)	Issue No: 14-24-05	The PC have submitted a request for funding to replace a stile	BW asked the PC if given the	PC
')	155ue No. <u>14-24-05</u>	with a kissing gate on a Right of Way.	current financial position of the	FC
	Bowerchalke PC	with a klosing gate off a reight of way.	group if the PC could fund this	
	Request to replace a stile with	Including supply, delivery and installation the cost of this work is	work in its entirety. If the PC were	
	a kissing gate on a Right of	£520 (LHFIG contribution £390 / PC contribution £130).	unable to fund the entirety of this	
	Way	2555 / 1 6 551	work the group would reconsider	
	-7		their application at the next	
	(Originally raised May 2024)		meeting of the group. PC to	
			discuss this issue.	



`	1 11 11 01 00		D I	
g)	Issue No: <u>14-24-06</u>	A cost estimate for amending the profile of the footway outside		Area
		of the Greater Good Pub has been produced. The estimated	4a.	Board
	Fovant PC	cost of the works is £6,300 (LHFIG contribution £4,725 / PC		
	Request for an improved	contribution £1,575). [Note: Figure includes a 25% contingency].	That the update is noted	
	footway outside of The Greater	, , , , , , , , , , , , , , , , , , , ,	'	
	Good Pub	It should be noted that this scheme could be combined with the		
	2000 T 05	proposed scheme in response to Issue No. 14.20.11 and		
	(Originally raised May 2024)	submitted as a Substantive Bid. This would be the most cost		
	(Originally raised way 2024)			
		effective way of this delivering both schemes. The submission		
		of a Substantive Bid would require the group to commit a		
		minimum of a third of its annual allocation towards it which would		
		be a figure of £11,528. This figure would nominally be split in		
		typical 75% / 25% manner.		
		The group are to discuss this matter.		
h)	Issue No: 14-24-07	The PC have requested the provision of additional steps of Right	As no representative of the PC	Area
/		of Way SMAN9 where it joins Glasses Lane. If the group support	attended the meeting the group	Board
	Sutton Mandeville PC	this issue, it will be passed to the Rights of Way Team to	decided to hold this issue over for	200.0
	Request for additional steps on	investigate and provide a cost estimate for providing the		
	SMAN9 where it joins Glasses	additional steps which will be brought back to a future meeting		
	1 -		of the group.	
	Lane	of the group for a funding decision.	The filter of left to the filt.	
	(0:: : :		That the update is noted.	
.,	(Originally raised May 2024)	The BOL and a second of the first state of the second seco	A	Δ
i)	Issue No: <u>14-24-08</u>	The PC have requested that the existing parking layby outside	As no representative of the PC	Area
		of The Haven in West Street be extended to incorporate the area	attended the meeting the group	Board
	Barford St. Martin PC	of grass currently being parked on. If the group support this	decided to hold this issue over for	
	Request for the grassed area	issue, then the next step would be to begin developing the	consideration at the next meeting	
	outside of The Haven to be	design to extend the layby.	of the group.	
	replaced with a hard standing			
			That the update is noted.	
	(Originally raised May 2024)		11131 113 apasito io 11010 11	
L	(2.13.1.2.1) (2.10.2.1.2.1)			



j)	Issue No: 14-24-09 Donhead St. Mary PC Request for measures to address speeding concerns on the A30 in the vicinity of Wren Corner (Originally raised July 2024)	The PC have requested measures to address speeding concerns on the A30 in the vicinity of Wren Corner. If the group support this issue, then the next step would be to begin developing proposals to address the concerns raised.	The group supported this issue. That the update is noted.	Area Board
k)	Issue No: 14-24-10 Tisbury PC Request for street nameplates (Originally raised July 2024)	The PC have submitted a request for the provision of a total of six street nameplates in Beckford Close, Churchill Estate and The Avenue. The cost estimate for their provision is £2,062.83 (LHFIG contribution £1,547.12 / PC contribution £515.71) [Note: This figure includes a 25% contingency]. The PC have advised that they have agreed their element of the costs.	BW asked the PC if given the current financial position of the group if the PC could fund this work in its entirety. PC to discuss this issue. The group also discussed whether CIL funding could be used fund the provision of street nameplates in PS advised that he believed so but would check and provide an update at the next meeting of the group	PC PS
I)	Issue No: 14-24-11 Swallowcliffe PC Request for measures to address speeding concerns on Common Lane (Originally raised August 2024)	The PC have requested measures to address speeding concerns on Common Lane. If the group support this issue, then the next step would be to begin developing proposals to address the concerns raised.	The group supported this issue. That the update is noted.	Area Board



5.	Other Issues			
a)	Tisbury PC 20mph Speed Limit Extension (Originally raised unknown)	Milestone have advised that the works are complete. Client to check works have been completed.	That the update is noted.	Area Board
b)	Issue No: 14-20-4 Hindon PC Stops Hill Traffic Calming (Originally raised February 2020)	Officer error with the legal advertisement of the installation of the speed cushion. Consultation on the installation of the speed cushion finishes week commencing 26/08/24. Works have been reprogrammed for October 2024 as the first available gap in the forward works programme.	That the update is noted.	Area Board
c)	Issue No: 14-21-7 Swallowcliffe PC Request for Unsuitable for HGVs sign at the junction of the A30 and Barber's Lane (Originally raised August 2021)	Works programmed to be undertaken week commencing 23/09/24.	That the update is noted.	Area Board
d)	Issue No: 14-21-10 Mere TC Request for speed limit assessment along Shaftesbury Road (Originally raised October 2021)	Consultation period on the TRO proposing the introduction of a 30mph speed limit in Shaftesbury Road will commence on the 29/08/24 and will end on the 23/09/24.	That the update is noted.	Area Board



e)	Issue No: 14-22-02 East Knoyle PC Request for the provision of additional Unsuitable for HGV signage at junction of Church Rails and Holloway / Church Road (Originally raised February 2022)	Revised proposals to the PC in April 2024. Subject to the PC agreeing the proposals works pack to be issued to the contractor in September 2024.	That the update is noted.	Area Board
f)	Issue No: 14-22-04 Chilmark PC Request for a 'Blind Summit' warning sign (Originally raised April 2022)	Signing works undertaken in September 2023. To reduce costs to the group and PC the laying of the SLOW marking will be undertaken alongside the lining works at Item 5g	The PC advised that the works had been completed. That the update is noted.	Area Board
g)	Issue No: 14-22-06 Chilmark PC Request for extension of existing edge of carriageway line (Originally raised April 2022)	Works programmed to commence week beginning 26/08/24. However, please note completion of these works is dependent on having dry weather.	The PC advised that the works had been completed. That the update is noted.	Area Board
h)	Issue No: 14-22-08 Hindon PC Request for 'Pedestrians in Road' warning signs. (Originally raised May 2022)	As requested at the previous meeting the PC would like to keep this issue on the agenda for revisiting in the future. PC to advise if they wish to proceed with this issue currently.	PC to advise how they wish to proceed with this issue in due course.	Area Board



i)	Issue No: 14-22-13 Teffont PC Request for measures to address speeding traffic on the B3089.	The Cabinet Member for Highways has considered the PC's request for the introduction of a 30mph speed limit on western approach to this village but did not support it. As previously advised the speed limit assessment recommended the introduction of a 50mph speed limit along a length of the B3089 Hindon Road on the western approach to the village. The	That the update is noted.	Area Board
	(Originally raised August 2022)	introduction of a 50mph speed limit could still be taken forward if the PC wish to pursue this option.		
		The provision of the horse warning signs and associated SLOW markings have been programmed to commence week beginning 23/09/24. However, please note completion of these works is dependent on having dry weather.		
j)	Issue No: 14-22-14 Wilton TC Request for pedestrian crossing facility in South Street.	Design work commenced. Draft proposals provided to the TC in August 2024.	That the update is noted.	Area Board
k)	(Originally raised August 2022) Issue No: 14-22-15	Funding for the works undertaken transferred to the TC. Issue	Arrange meeting with between TC	PS
		with the provision of lighting to be addressed between the TC	and Wiltshire Council Street	
	Mere TC Improvements to Rights of Way	and the Council. Meeting between the Council's Street Lighting Team and the TC to be arranged in September 2024.	Lighting Team.	
	MERE50 and MERE66.	ream and the 10 to be arranged in September 2024.		
	(Originally raised August 2022)			



1)	Issue No: 14-22-17 Kilmington PC Request for speed limit assessment along New Road and Kilmington Common (Originally raised November 2022)	TRO proposing the introduction of a 30mph speed limit in Kilmington only currently being consulted on. TRO consultation period commenced on the 15/08/24 and will end on the 09/09/24. Comments previously submitted by Stourton PC will be considered as an objection to the TRO. Following discussions between Stourton PC and the Cabinet Member for Highways a TRO proposing the introduction of a 30mph speed limit Stourton will be processed upon completion of the process to introduce a 30mph speed limit in Kilmington.	AG distributed a copy of a response he had received from the DfT concerning the queries he raised around the setting of speed limits. AG advised that he was disappointed that the decision was made not to progress the speed limit changes in Kilmington and Stourton as a single project due to the increased costs to the group of progressing them individually. AG asked if following the consultation, the TRO could be amended to include the speed limit change in Stourton without the need to process a separate TRO.	
			PS advised that his view was that a separate TRO would need to be processed but he would seek clarification with Legal Services.	PS
m)	Issue No: <u>14-22-19</u>	Works programmed to be undertaken week commencing 23/09/24.	That the update is noted.	Area Board
	Fovant PC Request for Pedestrians in Road Warning Signs			
	(Originally raised November 2022)			



o) Issue No: 14-23-11 ANPR site survey's locations to be agreed with PC and surveys to be commissioned in September 2024 Dinton PC Request for 7.5t weight limit on Steep Hollow and Sandhills Road (Originally raised May 2023) p) Issue No: 14-23-12 However, please note completion of these works is dependent on having dry weather. Fovant PC Request for an improved footway outside of The Greater Good Pub (Originally raised May 2023) q) Issue No: 14-23-13 Works programmed to commence week beginning 23/09/24. That the update is noted. All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc All Bc That the update is noted. All Bc	n)	Issue No: 14-23-08 Wilton TC Request for improvements to address safety concerns at junction of North Street and Crow Lane. (Originally raised May 2023)	Works programmed to commence week beginning 26/08/24. However, please note completion of these works is dependent on having dry weather.	That the update is noted.	Area Board
However, please note completion of these works is dependent on having dry weather. Fovant PC Request for an improved footway outside of The Greater Good Pub (Originally raised May 2023) Issue No: 14-23-13 Works programmed to commence week beginning 23/09/24. However, please note completion of these works is dependent on having dry weather.	0)	Issue No: 14-23-11 Dinton PC Request for 7.5t weight limit on Steep Hollow and Sandhills Road	,	That the update is noted.	Area Board
q) Issue No: 14-23-13 Works programmed to commence week beginning 23/09/24. However, please note completion of these works is dependent on having dry weather. Request for a footway at the junction of High Street and	p)	Fovant PC Request for an improved footway outside of The Greater Good Pub	However, please note completion of these works is dependent	That the update is noted.	Area Board
(Originally raised May 2023)	q)	Issue No: 14-23-13 Fovant PC Request for a footway at the junction of High Street and Tisbury Road	However, please note completion of these works is dependent	That the update is noted.	Area Board



r)	Issue No: 14-23-14	Speed limit assessment report circulated to the local member	MA and TH advised that they were	
		and Bishopstone and Broad Chalke PCs in May 2024. The	disappointed that neither of them	
	Bishopstone PC	assessment recommended one change in speed limit on the	had received a formal response	
	Broad Chalke PC	eastern approach to the 20mph speed limit in Broad Chalke.	from the Cabinet Member for	
	Request for a speed limit	Both PCs have approached the Cabinet Member for Highways	Highways to their queries.	
	assessment on the C12	as they did not agree with the recommendations within the		
		report. Specifically, Bishopstone PC didn't agree with the	MA indicated that he was happy	TH
	(Originally raised July 2023)	recommendation to retain the existing 40mph restriction on the	with the response provided at the	
		C12 within their parish. Broad Chalke PC didn't agree with the	meeting, but TH indicated that he	
		proposed relocation of the 20mph speed limit terminal point.	would be raising his concerns	
			about the proposed changes at	
		The Cabinet Member has indicated that they support	Broad Chalke with the Cabinet	
		Bishopstone PC request for the 40mph restriction on the C12	Member again.	
		within their parish to be reduced to 30mph. The Cabinet Member		
		is still considering Broad Chalke PC's request not to relocate the	MA asked if outside of the meeting	PS
		20mph speed limit terminal point. No further work is to be	PS could provide advice on this	
		undertaken with respect to this issue until a final decision with	matter could be moved forward	
		respect to Broad Chalke PC's request has been made.	accepting that any work was	
			unlikely to come forward before	
			the 2025/2026 financial year.	



s)	Issue No: 14-23-17	Results of traffic surveys received in April 2024. Summary	That the update is noted.	Area
		results provided to local member and TC in May 2024. 12 of the	·	Board
	Wilton TC	18 locations surveyed indicated that the introduction of a sign		
	Request for a 20mph Speed	only 20mph speed limit could be considered. Of the remaining 6		
	Limit in the centre of Wilton	locations 3 are located on 'A' class roads so a 20mph speed limit		
		cannot be considered as physical traffic calming features are not		
	(Originally raised August 2023)	installed on this class of road. Traffic calming features could be		
		considered at the remaining 3 locations to bring the speed of		
		vehicles down to a level where the introduction of a 20mph		
		speed limit could be considered. Full assessment report		
		currently being prepared and will be circulated to the TC in		
4)	January Navi 44 00 40	September 2024.	That the conductor is made at	Δ
t)	Issue No: <u>14-23-19</u>	Works programmed to commence week beginning 26/08/24.	That the update is noted.	Area
	Wilton TC	However, please note completion of these works is dependent on having dry weather.		Board
	Request for coloured surfacing	off flaviling dry weather.		
	on the A30 Minster Street.			
	on the Assimilater street.			
	(Originally raised August 2023)			
u)	Issue No: <u>14-23-20</u>	Works programmed to be undertaken week commencing	That the update is noted.	Area
		16/09/24.		Board
	Wilton TC			
	Request for bollard outside No.			
	2 West Street			
	(Originally raised August 2023)			



v)	Issue No: 14-23-24 Steeple Langford PC Request for measures to address road safety concerns in Steeple Langford. (Originally raised December 2023)	Proposals for gateway markings on Salisbury Road and the provision of pedestrian in road warning signs provided to the PC for comment. PC have advised that the proposals will be discussed at their September meeting where they will decide if they wish to pursue them further.	That the update is noted.	Area Board
w)	Issue No: 14-24-01 Mere TC Request for street nameplates (Originally raised February 2024)	Works programmed to be undertaken week commencing 30/09/24.	That the update is noted.	Area Board
x)	Issue No: 14-24-02 Mere TC Request for waiting restrictions (Originally raised February 2024)	Meeting held with PC in June 2024 to discuss requirements. Design work ongoing. Proposals to be circulated to the TC for comment in September 2024	That the update is noted.	Area Board
у)	Issue No: 14-24-03 Mere TC Request for measures to address safety concerns at Edge Bridge (Originally raised February 2024)	This scheme has been allocated to the Traffic Signing Team. Currently awaiting allocation to an engineer to deliver the project.	Chase allocation of project to engineer.	PS



z)	Issue No: <u>14-24-04</u>	Meeting held with PC in June 2024 to discuss this issue. TC to consider the need for the provision of a centre line further. It was	That the update is noted.	Area Board
	Mere TC	agreed at this meeting that the priority was to deliver		Board
	Request for the provision of a	improvements at Edge Bridge and the waiting restrictions (Issue		
		Nos. 14-24-02 and 14-24-03 respectively).		
	The Square			
	(Originally raised February 2024)			
aa)	A350 Speed Limit Assessment	This issue originally emanated from the discussion around Issue No. 14-23-23.	That the update is noted.	Area Board
	Donhead St. Mary PC			
	East Knoyle PC	All three PC's have advised that they have agreed their financial		
	Sedgehill & Semley PC	contributions to the speed limit assessment on the A350. Draft		
	(Originally raised May 2024)	brief previously circulated to PCs for comments. Revised brief incorporating the comments received to be prepared and issued		
		to PCs for further comment before submission to Atkins.		



6.	Closed Issues			
a)	Issue No: 14-23-03 Stourton with Gasper PC Request for the provision of two Oncoming Vehicles in Middle of Road warning signs in Stourton Lane (Originally raised April 2023)	All works complete. Issue has been closed.	That the update is noted.	Area Board
b)	Issue No: 14-23-18 Barford St. Martin PC Request for NAL sockets on the A30 (Originally raised October 2023)	All works complete. Issue has been closed.	That the update is noted.	Area Board
7.	Other Items			
a)	Highway Maintenance Update	DB from the Area Highway Office was unable to attend the meeting so an update on highways maintenance could not be provided at this time. PS reminded members that highways maintenance issues should be raised via MyWilts in the first instance.	That the update is noted.	Area Board
8.	Date of Next Meeting:	13 th November 2024, 2.00pm, The Nadder Centre Tisbury		



1. Environmental & Community Implications

1.1. Environmental and community implications were considered by the LHFIG during their deliberations. The funding of projects will contribute to the continuance and/or improvement of environmental, social and community wellbeing in the community area, the extent, and specifics of which will be dependent upon the individual project.

2. Financial Implications

- 2.1. All decisions must fall within the Highways funding allocated to the South West Wiltshire Area Board.
- 2.2. If funding is allocated in line with LHFIG recommendations outlined in this report, and all relevant 3rd party contributions are confirmed, South West Wiltshire Area Board will have a remaining highways funding balance of £0 in the LHFIG allocation available for the 2024/2025 financial year and will advance allocate £14,051.99 from the groups 2025/2026 financial allocation.

3. Legal Implications

3.1. There are no specific legal implications related to this report.

4. HR Implications

4.1. There are no specific HR implications related to this report.

5. Equality and Inclusion Implications

5.1 The schemes recommended to the Area Board will improve road safety for all users of the highway.

6. Safeguarding implications

6.1. There are no specific safeguarding implications related to this report.

South West Wiltshire Area Board

11 September 2024

South West Wiltshire Area Grant Report

Purpose of the Report

- 1. To provide details of the grant applications made to the South West Wiltshire Area Board. These could include:
 - community area grants
 - youth grants
 - older and vulnerable people grants
 - area board initiatives
- 2. To document any recommendations provided through sub-groups.

Area Board Current Financial Position

	Community Area Grants	Youth Grants	Older and Vulnerable People Grants
Opening Balance For 2024/25	£ 24,876.00	£ 21,148.00	£ 7,700.00
Awarded To Date	£ 19,895.00	£ 1,500.00	£ 1,927.00
Current Balance	£ 4,981.00	£ 19,648.00	£ 5,773.00
Balance if all grants are agreed based on recommendations	£ -9,744.00	£ 19,148.00	£ 3773.00

Grant Funding Application Summary

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
<u>ABG1893</u>	Area Board Initiative	South West Wiltshire Area Board	Intergenerational Big Band Christmas Party	£500.00	£500.00

Project Summary:

The Celebrating Age Programme is scheduled to deliver a regular activity in December 2024 for South West Wiltshire. We would like to make this a bigger style intergenerational Christmas event in partnership with St John's Primary School, Tisbury.

<u>ABG1923</u>	Community Area	Community	Community minibus	£70000.00	£5000.00
	Grant	Transport South	replacement		
		Wiltshire			
1					

Reference	Grant Type	Applicant	Project	Total Cost	Requested
users with a name of the service we seeking a concept charity have be provide transpared and community grant accessible is in work closely we service and service	to replace an older nore reliable, up to date provide into the fut tribution from difference serving the comport for those most in a place of the future in a place of the	ate eco-friendly vehicle ure. The figures indica ent sources to build on munity for 28 years, m n need. We continually positive way. We run 1 ous service. We make of to achieve their object to replace the non-ac	I on our shopper services for with wheelchair access. This te that we have some funds put them. We at the Community aking an average of 50k passes evaluate what we do, build our minibuses, with their qualitives. The demand for our but cessible bus is imperative to voluntary to ensure our servalacing vehicles.	s will enable us out aside for this Transport Source, senger journeys on what we have speen' services, sified drivers avaises to be wheel reach all those	to continue is and are th Wiltshire per year to e learnt and a volunteer ailable to lchair in need. We
ABG1931	Community Area Grant	Steeple Langford Childrens Play Area	New lawn mower for Steeple Langford Play Area	£2900.00	£1450.00
appropriate fo	_	park and will (I hope)	mittee to purchase a sit on m attract more willing volunted		
	Community Area Grant	Swallowcliffe Village Hall Management Committee	Swallowcliffe Village Hall fire exit door replacement	£1875.00	£937.50
ABG1935 Project Summ	Grant	Hall Management		£1875.00	£937.50
ABG1935 Project Summ see above ABG1939	Grant	Hall Management		£1875.00	£937.50

Application	Grant Type	Applicant	Project	Total Cost	Requested
Reference					

Project Summary:

The kitchen at Semley Village Hall is used to provide food and drink at community and private events. However, the ageing small cooker is faulty and not fit for purpose, the radiant heaters are inefficient, and frosted glass windows need replacement with clear glass units. The wood entrance door is difficult to open and close during the wet winter months making it difficult for people especially those with disabilities to open and close the door. The project will replace the cooker with a larger unit, the heaters with more energy efficient units, two undershelf cabinets with new smaller cabinets to allow the cooker to be installed, frosted glass windows with clear units; and replacement of the front door with a more secure wheelchair accessible UPVC unit. This will provide fit-for-purpose kitchen facilities to meet the increased demand for food and drink due to increased numbers of community events at the hall where food and drink are served including screenings by Semley Film Club attended by a wide range of local people, fund raising events for the local branch of Royal British Legion, fund raising for extra-curricular activities at Semley School, and community Quiz nights. These are in addition to private events where the kitchen is also used. The new entrance door will also make access to these events much easier for those with reduced mobility or those who rely on wheelchairs.

<u>ABG1943</u>	Older and Vulnerable	Wiltshire Music Centre	Celebrating Age Wiltshire	£10809.00	£1500.00
	Adults Funding				

Project Summary:

Celebrating Age Wiltshire is a Creative health and wellbeing project that delivers high quality professional creative arts, music, theatre and heritage events and activities on a monthly basis for older, vulnerable adults in local daytime settings.

Background

- 3. Area Boards have authority to approve funding under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the Area Board Funding and Grants Criteria. This document is available on the council's website.
- 4. Three funding streams are available to the Area Board, each with an annually awarded amount. These funding streams are as follows:
 - Community Area Grants (capital)
 - Youth Grants (revenue)
 - Older and Vulnerable People Grants (revenue)
- 5. The Area Board will be advised of the funding available prior to their first meeting of each financial year.

Main Considerations

6. Councillors need to be satisfied that the applications meet the requirements as set out in the Area Board Funding and Grants Criteria and that the health and wellbeing and young person's funding guidelines have been adhered to.

- 7. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.
- 8. Councillors need to consider any recommendations made by sub groups of the Area Boards.

Safeguarding Implications

9. The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

Public Health Implications

10. The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

Environmental & Climate Change Implications

11. Grant funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

Financial Implications

12. Councillors must ensure that the Area Board has sufficient funding available to cover the grants awarded.

Legal Implications

13. There are no specific legal implications related to this report.

Workforce Implications

14. There are no specific human resources implications related to this report.

Equalities Implications

- 15. Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.
- 16. Community Area Grants will give local community and voluntary groups, Town and Parish Councils equal opportunity to receive funding towards community-based projects and schemes where they meet the funding criteria.

Proposals

17. To consider and determine the applications for grant funding.

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No unpublished documents have been relied upon in the preparation of this report.